



## Qualification List

## Health, Public Services and Care

### Health and Social Care

QAN	Code	Qualification
601/6205/3	L2AADEM	FAQ Level 2 Award in Awareness in Dementia
601/6039/1	L2AAELC	FAQ Level 2 Award in Awareness of End of Life Care
601/0947/6	L2AEPLSH	FAQ Level 2 Award In Employment and Personal Learning Skills in Health
600/0342/X	L2AERRHSCSYPS	FAQ Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
601/6669/1	L2AUSHAM	FAQ Level 2 Award in Understanding the Safe Handling and Administration of Medication
600/6825/5	L2ASPCYP	FAQ Level 2 Award in Safeguarding and Protecting Children and Young People
600/1765/X	L2CDC	FAQ Level 2 Certificate in Dementia Care
600/0822/2	L2CPWASC	FAQ Level 2 Certificate in Preparing to Work in Adult Social Care
501/2302/6	L2DHSCAE	FAQ Level 2 Diploma in Health and Social Care (Adults) for England
601/6026/3	L3AAELC	FAQ Level 3 Award in Awareness of End of Life Care
601/6164/4	L3AAD	FAQ Level 3 Award in Awareness in Dementia
601/3758/7	L3AAMCA	FAQ Level 3 Award in the Awareness of the Mental Capacity Act 2005
600/4562/0	L3ASILD	FAQ Level 3 Award in Supporting Individuals with Learning Disabilities
600/1767/3	L3CDC	FAQ Level 3 Certificate in Dementia Care
601/6027/5	L3CWELC	FAQ Level 3 Certificate in Working in End of Life Care
600/0703/5	L3CPWASC	FAQ Level 3 Certificate in Preparing to Work in Adult Social Care
600/1500/7	L3DHSCAE	FAQ Level 3 Diploma in Health and Social Care (Adults) for England
601/5822/0	L4DACE	FAQ Level 4 Diploma in Adult Care (England)
603/0674/9	L4DDP	FAQ Level 4 Diploma in Deafblindness for Practitioners
603/0675/0	L5DDAP	FAQ Level 5 Diploma in Deafblindness for Advanced Practitioners
601/4400/2	L5DLHSCYPSE-HA	FAQ Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Services (England) – 90 CREDITS

### Child Development and Well-Being

QAN	Code	Qualification
600/0352/2	L2CCYPW	FAQ Level 2 Certificate for Children and Young People's Workforce
601/5174/2	L3DRCE	FAQ Level 3 Diploma for Residential Childcare (England)
601/4425/7	L3DCYPW	FAQ Level 3 Diploma for The Children and Young People's Workforce
601/3816/6	L3DEYECEYE	FAQ Level 3 Diploma in Early Years Education and Childcare (Early Years Educator)
601/5175/4	L5DLMRCE	FAQ Level 5 Diploma in Leadership and Management for Residential Childcare (England)

### First Aid

QAN	Code	Qualification
501/0235/7	L2AAFA	FAQ Level 2 Award in Activity First Aid
600/1616/4	L2ACPRAED	FAQ Level 2 Award In Cardiopulmonary Resuscitation and Automated External Defibrillation
600/7349/4	L2AEFAW2013	FAQ Level 2 Award in Emergency First Aid at Work
600/7348/2	L3AFAW	FAQ Level 3 Award In First Aid at Work
603/0961/1	L3AEPFA	FAQ Level 3 Award in Emergency Paediatric First Aid – Available from: 01/02/2017
603/0962/3	L3APFA	FAQ Level 3 Award in Paediatric First Aid – Available from: 01/02/2017
601/2712/0	L3APFAEXP	FAQ Level 3 Award in Paediatric First Aid - Operational End Date: 31/01/2017

## Health

QAN	Code	Qualification
601/7529/1	L2AAD	FAQ Level 2 Award in Ambulance Driving
601/6669/1	L2AUSHAM	FAQ Level 2 Award in Understanding the Safe Handling and Administration of Medication
601/7182/0	L2CNETS	FAQ Level 2 Certificate in Non-emergency Transport Services
601/4439/7	L3AMMEDP	FAQ Level 3 Award for the Management of Medical Emergencies in Dental Practice
601/0957/9	L3AEPLS	FAQ Level 3 Award In Employment and Personal Learning Skills in Health
601/3991/2	L3AAMG	FAQ Level 3 Award in Administration of Medical Gases
601/4245/5	L3AIMA	FAQ Level 3 Award in the Immediate Management of Anaphylaxis
601/3924/9	L3AOTA	FAQ Level 3 Award in Oxygen Therapy Administration
601/7137/6	L3ACRTNHS	FAQ Level 3 Award in Conflict Resolution Training (for the NHS)
601/7136/4	L3ACRTAS	FAQ Level 3 Award in Conflict Resolution Training (for the Ambulance Service)
603/0662/2	L3CASFR	FAQ Level 3 Certificate for Ambulance Service First Responders
601/7335/X	L3CERAD	FAQ Level 3 Certificate in Emergency Response Ambulance Driving
601/5089/0	L3CIEC	FAQ Level 3 Certificate in Immediate Emergency Care
601/3713/7	L3CIECFR	FAQ Level 3 Certificate in Immediate Emergency Care for Fire and Rescue
601/4790/8	L3CBSHE	FAQ Level 3 Certificate in Bridging Skills for Higher Education
601/1081/8	L3DCHS	FAQ Level 3 Diploma in Clinical Healthcare Support
601/8546/6	L3DHS	FAQ Level 3 Diploma for Health Screeners
603/0393/1	L4DERADI	FAQ Level 4 Diploma in Emergency Response Ambulance Driving Instruction
601/5823/2	L4AILSHP	FAQ Level 4 Award in Immediate Life Support for Healthcare Professionals
601/7496/1	L4DAAP	FAQ Level 4 Diploma for Associate Ambulance Practitioners

## Health and Safety

QAN	Code	Qualification
501/1634/4	L1AFSA	FAQ Level 1 Award in Fire Safety Awareness
601/6911/4	L1AHSCE	FAQ Level 1 Award in Health and Safety in a Construction Environment
501/1887/0	L2ACRA	FAQ Level 2 Award in COSHH Risk Assessment
501/2215/0	L2AFRA	FAQ Level 2 Award in Fire Risk Assessment
501/1629/0	L2AFSP	FAQ Level 2 Award in Fire Safety Principles
501/1399/9	L2AHSW	FAQ Level 2 Award in Health and Safety in the Workplace
501/1888/2	L2ARA	FAQ Level 2 Award in Risk Assessment
501/2265/4	L2ASMH	FAQ Level 2 Award in Safe Moving and Handling
600/6540/0	L2ACRPS	FAQ Level 2 Award in Conflict Resolution and Personal Safety
600/6827/9	L3ARAPP	FAQ Level 3 Award In Risk Assessment – Principles and Practice
501/1400/1	L3AHSW	FAQ Level 3 Award in Health and Safety in the Workplace
600/3770/2	L4AHSW	FAQ Level 4 Award In Health and Safety in the Workplace

# Agriculture, Horticulture and Animal Care

## Horticulture and Forestry

QAN	Code	Qualification
601/4030/6	L1AIFSP	FAQ Level 1 Award in Introduction to Forest School Principles
601/4113/X	L2AFSPS	FAQ Level 2 Award in Forest School Programme Support
601/4114/1	L3CFSPL	FAQ Level 3 Certificate in Forest School Programme Leadership

## Engineering and Manufacturing Technologies

### Engineering and Manufacturing Technologies

QAN	Code	Qualification
601/4341/1	L2CBIT	FAQ Level 2 Certificate in Business Improvement Techniques
601/4342/3	L2NVQBIT	FAQ Level 2 NVQ Diploma in Business Improvement Techniques
601/3745/9	L3DBIT	FAQ Level 3 Diploma in Business-Improvement Techniques
601/3761/7	L3NVQDBIT	FAQ Level 3 NVQ Diploma in Business-Improvement Techniques

### Transportation Operations and Maintenance

QAN	Code	Qualification
601/3006/4	L2AKPBCD	FAQ Level 2 Award in Knowledge for a Professional Bus or Coach Driver
601/4161/X	L2NVQCRPVDTPH	FAQ Level 2 NVQ Certificate in Road Passenger Vehicle Driving (Taxi and Private Hire)
601/2974/8	L2NVQDPCVBC	FAQ Level 2 NVQ Diploma in Passenger Carrying Vehicle (Bus and Coach)
601/6898/5	L2CAOGK	FAQ Level 2 Certificate in Aviation Operations on the Ground (Knowledge)
601/6894/8	L2DAOG	FAQ Level 2 Diploma in Aviation Operations on the Ground
601/6895/X	L3CAOGK	FAQ Level 3 Certificate in Aviation Operations on the Ground (Knowledge)
601/6896/1	L3DAOG	FAQ Level 3 Diploma in Aviation Operations on the Ground

# Construction, Planning and the Built Environment

## Building and construction

QAN	Code	Qualification
601/6911/4	L1AHSCE	FAQ Level 1 Award in Health and Safety in a Construction Environment

# Information and Communication Technology

## ICT for practitioners

QAN	Code	Qualification
601/5918/2	L2AICTSP	FAQ Level 2 Award in ICT Systems and Principles
601/5919/4	L2DICTPC	FAQ Level 2 Diploma in ICT Professional Competence
601/5920/0	L3CICTSP	FAQ Level 3 Certificate in ICT Systems and Principles
601/5923/6	L3DICTPC	FAQ Level 3 Diploma in ICT Professional Competence

## ICT for Users

QAN	Code	Qualification
601/7170/4	L1AITUSITQ	FAQ Level 1 Award in IT User Skills (ITQ)
601/5965/0	L2DITUSITQ	FAQ Level 2 Diploma in IT User Skills (ITQ)
601/5964/9	L3DITUSITQ	FAQ Level 3 Diploma in IT User Skills (ITQ)

# Retail and Commercial Enterprise

## Retailing and Wholesaling

QAN	Code	Qualification
601/7412/2	L1ARK	FAQ Level 1 Award in Retail Knowledge
601/2973/6	L2CPTBS	FAQ Level 2 Certificate in Principles Trade Business Services
601/3813/0	L2CRK	FAQ Level 2 Certificate in Retail Knowledge
601/3813/0	L2CRS	FAQ Level 2 Certificate in Retail Skills
601/3001/5	L2CTBS	FAQ Level 2 Certificate in Trade Business Services
601/4165/7	L3CRK	FAQ Level 3 Certificate in Retail Knowledge
601/4164/5	L3DRSM	FAQ Level 3 Diploma in Retail Skills (Management)

## Warehousing and Distribution

QAN	Code	Qualification
601/7167/4	L1AWS	FAQ Level 1 Award in Warehousing and Storage
601/7168/6	L1CWS	FAQ Level 1 Certificate in Warehousing and Storage
601/2287/0	L2AERLI	FAQ Level 2 Award In Employee Rights and Responsibilities in the Logistics Industry
601/2332/1	L2CDGV	FAQ Level 2 Certificate in Driving Goods Vehicles
601/2269/9	L2CWS	FAQ Level 2 Certificate In Warehousing and Storage

## Service Enterprises

QAN	Code	Qualification
601/3009/X	L2CCSSS	FAQ Level 2 Certificate in Cleaning and Support Services Skills
601/3024/6	L2CCP	FAQ Level 2 Certificate in Cleaning Principles
601/3810/5	L2CFS	FAQ Level 2 Certificate in Facilities Services
601/3693/5	L2CFSP	FAQ Level 2 Certificate in Facilities Services Principles
601/3817/8	L2CFOS	FAQ Level 2 Certificate in Principles of Funeral Operations and Services
601/3868/3	L2CFOS	FAQ Level 2 Certificate in Funeral Operations and Services

## Hospitality and Catering

QAN	Code	Qualification
600/1306/0	L2AFSC	FAQ Level 2 Award in Food Safety in Catering
600/8366/9	L2CHCPBS	FAQ Level 2 Certificate in Hospitality and Catering Principles (Beverage Service)
600/8375/X	L2CHCPFBS	FAQ Level 2 Certificate in Hospitality and Catering Principles (Food and Beverage Service)
601/0325/5	L2CHCPFPC	FAQ Level 2 Certificate in Hospitality and Catering Principles (Food Production and Cooking)
600/8357/8	L2CHCPFS	FAQ Level 2 Certificate in Hospitality and Catering Principles (Food Service)
600/8365/7	L2CHCPHS	FAQ Level 2 Certificate In Hospitality and Catering Principles (Hospitality Services)
600/8364/5	L2CHCPH	FAQ Level 2 Certificate in Hospitality and Catering Principles (Housekeeping)
600/8561/7	L2NVQDBS	FAQ Level 2 NVQ Diploma in Beverage Service
600/8560/5	L2NVQDFBS	FAQ Level 2 NVQ Diploma in Food and Beverage Service
601/0323/1	L2NVQDFPC	FAQ Level 2 NVQ Diploma in Food Production and Cooking
600/8333/5	L2NVQDFS	FAQ Level 2 NVQ Diploma in Food Service
600/8356/6	L2NVQDHS	FAQ Level 2 NVQ Diploma in Hospitality Services
600/8355/4	L2NVQDH	FAQ Level 2 NVQ Diploma in Housekeeping
600/8358/X	L3AHSLP	FAQ Level 3 Award in Hospitality Supervision and Leadership Principles
600/1367/9	L3ASFSC	FAQ Level 3 Award in Supervising Food Safety in Catering
600/8367/0	L3NVQDHSL	FAQ Level 3 NVQ Diploma in Hospitality Supervision and Leadership
600/1368/0	L4AMFSC	FAQ Level 4 Award in Managing Food Safety in Catering



## Education and Training

### Teaching and Lecturing

QAN	Code	Qualification
501/1866/3	L3AACWE	FAQ Level 3 Award in Assessing Competence in the Work Environment
501/1863/8	L3AAVRA	FAQ Level 3 Award in Assessing Vocationally Related Achievement
601/0129/5	L3AET	FAQ Level 3 Award in Education and Training
501/1864/X	L3AUPPA	FAQ Level 3 Award in Understanding the Principles and Practices of Assessment
501/1865/1	L3CAVA	FAQ Level 3 Certificate in Assessing Vocational Achievement
501/1882/1	L4AEQAAPP	FAQ Level 4 Award in the External Quality Assurance of Assessment Processes and Practice
501/2161/3	L4AIQAAPP	FAQ Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice
501/2176/5	L4AUEQAAPP	FAQ Level 4 Award in Understanding the External Quality Assurance of Assessment Processes and Practice
501/2178/9	L4AUIQAAPP	FAQ Level 4 Award in Understanding the Internal Quality Assurance of Assessment Processes and Practice
601/0583/5	L4CET	FAQ Level 4 Certificate in Education and Training
501/1883/3	L4CLEQAAPP	FAQ Level 4 Certificate in Leading the External Quality Assurance of Assessment Processes and Practice
501/2177/7	L4CLIQAAPP	FAQ Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice
601/0580/X	L5DET	FAQ Level 5 Diploma in Education and Training

### Direct Learning Support

QAN	Code	Qualification
601/5079/8	L2AIAG	FAQ Level 2 Award in Information, Advice or Guidance
600/7007/4	L2AM	FAQ Level 2 Award in Mentoring
601/4613/8	L3NVQCAG	FAQ Level 3 NVQ Certificate in Advice and Guidance
601/4614/X	L4NVQDAG	FAQ Level 4 NVQ Diploma in Advice and Guidance

## Preparation for Life and Work

### Foundations for Learning and Life

QAN	Code	Qualification
601/6310/0	ELCPE3	FAQ Entry Level Certificate in Progression (Entry 3)
601/6311/2	L1AP	FAQ Level 1 Award in Progression
601/6312/4	L1CP	FAQ Level 1 Certificate in Progression
601/4984/X	L1DP	FAQ Level 1 Diploma in Progression
600/6441/9	L2AED	FAQ Level 2 Award in Equality and Diversity
601/4790/8	L3CBSHE	FAQ Level 3 Certificate in Bridging Skills for Higher Education

### Preparation for Work

QAN	Code	Qualification
600/5845/6	L2AERR	FAQ Level 2 Award in Employee Rights and Responsibilities

## Business Skills

### Administration

QAN	Code	Qualification
601/3851/8	L2DBA	FAQ Level 2 Diploma in Business Administration
601/3849/X	L3DBA	FAQ Level 3 Diploma in Business Administration
601/3871/3	L4NVQDBA	FAQ Level 4 NVQ Diploma in Business Administration

### Customer Service and Contact Centre Operations

QAN	Code	Qualification
601/3328/4	L2CCCO	FAQ Level 2 Certificate in Contact Centre Operations
601/3852/X	L2DCS	FAQ Level 2 Diploma in Customer Service
601/3329/6	L2NVQCCCO	FAQ Level 2 NVQ Certificate in Contact Centre Operations
601/3873/7	L3DCS	FAQ Level 3 Diploma in Customer Service
601/3876/2	L4NVQDCS	FAQ Level 4 NVQ Diploma in Customer Service

### Business Management

QAN	Code	Qualification
600/7007/4	L2AM	FAQ Level 2 Award in Mentoring
601/3853/1	L2DTL	FAQ Level 2 Diploma in Team Leading
601/3874/9	L3DM	FAQ Level 3 Diploma in Management
600/3383/6	L3NVQCM	FAQ Level 3 NVQ Certificate in Management
601/7143/1	L3DSMB	FAQ Level 3 Diploma in Social Media for Business
601/5872/4	L4DML	FAQ Level 4 Diploma in Management and Leadership
601/4598/5	L4DPM	FAQ Level 4 Diploma in Project Management
601/3875/0	L4NVQDM	FAQ Level 4 NVQ Diploma in Management
601/5873/6	L5DML	FAQ Level 5 Diploma in Management and Leadership
601/3854/3	L5NVQDML	FAQ Level 5 NVQ Diploma in Management and Leadership
601/3870/1	L7NVQDSML	FAQ Level 7 NVQ Diploma in Strategic Management and Leadership

### Marketing, Sales and Recruitment

QAN	Code	Qualification
600/4130/4	L2CPM	FAQ Level 2 Certificate in Principles of Marketing
600/4416/0	L2CPS	FAQ Level 2 Certificate in Principles of Sales
600/3768/4	L2NVQCM	FAQ Level 2 NVQ Certificate in Marketing
600/3721/0	L2NVQCS	FAQ Level 2 NVQ Certificate in Sales
601/4497/X	L3CPR	FAQ Level 3 Certificate in Principles of Recruitment
601/7138/8	L3DDM	FAQ Level 3 Diploma in Digital Marketing
601/4498/1	L3NVQDR	FAQ Level 3 NVQ Diploma in Recruitment
601/4499/3	L4DPRP	FAQ Level 4 Diploma in Principles of Recruitment Practice
601/4500/6	L4NVQDR	FAQ Level 4 NVQ Diploma in Recruitment

## SQA Qualifications

FutureQuals also offers regulated qualifications to approved colleges and training providers through The Scottish Qualifications Authority.

### First Aid

QAN	Code	Qualification
SL5AEFAW	R268 04	Emergency First Aid at Work at SCQF Level 5
SL6AFAW	R267 04	First Aid At Work at SCQF Level 6
SL6APFA	R408 04	Paediatric First Aid at SCQF Level 6
SQAL6DECS	R480 04	Diploma in Emergency Care Support at SCQF Level 6
SQAAAD	R481 04	Award in Ambulance Driving SCQF Level 6
SQAERAD	R482 04	Certificate in Emergency Response Ambulance Driving SCQF Level 6
SQAAAP	R483 04	Diploma for Associate Ambulance Practitioners

## Apprenticeships

Apprenticeships allow learners to gain actual workplace experience and achieve a nationally recognised qualification for their commitment.

Apprenticeships usually include a competence based qualification, a Knowledge based qualification or a single combined qualification for competence and knowledge. Some frameworks have embedded Employment Rights and Responsibilities outcomes or a full separate Qualification along with Functional Skills or appropriate GCSEs.

Future offer a range of Apprenticeships and related qualifications at Intermediate, Advanced and Higher levels.

## Health, Public Services and Care Apprenticeships

### Health and Social Care

#### Health and Social Care (England) - Framework – FR03067

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Adult social care</b>		
Level 2 Certificate in Preparing to Work in Adult Social Care	Level 2 Diploma in Health and Social Care (Adults) for England	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
<b>Level 2, Pathway 2: Health</b>		
Level 2 Diploma in Health and Social Care (Adults) for England		Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
<b>Level 3, Pathway 2: Health</b>		
Level 3 Certificate in Preparing to Work in Adult Social Care	Level 3 Diploma in Health and Social Care (Adults) for England	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings

### Child Development and Well Being

#### Children and Young People's Workforce (England) - Framework – FR03068

Combined	ERR
<b>Level 2 (Pathway 1) – Intermediate Apprenticeship in Children and Young People's Workforce</b>	
Level 2 Certificate for the Children and Young People's Workforce	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
<b>Level 3, Pathway 1: Early Years Educator</b>	
Level 3 Diploma for the Early Years Workforce (Early Years Educator)	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
<b>Level 3, Pathway 2: Children and Young People's Social Care</b>	
Level 3 Diploma for the Children and Young People's Workforce	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings
<b>Level 3, Pathway 3: Residential Childcare</b>	
Level 3 Diploma for the Children and Young People's Workforce	Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings

## Health (Clinical Healthcare Support) (England) - Framework - FR02995

Combined	ERR
Level 3 (Pathway 1) – Apprenticeship in Health (Clinical Healthcare Support)	
Level 3 Diploma in Clinical Healthcare Support	Level 3 Award in Employment and Personal Learning Skills in Health

## Engineering and Manufacturing Technologies Apprenticeships

### Engineering

#### Improving Operational Performance (England) - Framework – FR03102

Knowledge	Competence	ERR
<b>Level 2, Pathway 3: Intermediate Level in Business Improvement Techniques</b>		
Level 2 Certificate in Business Improvement Techniques	Level 2 NVQ Diploma in Business Improvement Techniques	Semta has produced an Apprentice ERR workbook that is available from: <a href="mailto:customercare@eal.org.uk">customercare@eal.org.uk</a>

#### Operations and Quality Improvement (England) - Framework – FR03108

Knowledge	Competence	ERR
<b>Level 3, Pathway 1: Business-Improvement Techniques</b>		
Level 3 Diploma in Business-Improvement Techniques	Level 3 NVQ Diploma in Business-Improvement Techniques	Semta has produced an Apprentice ERR workbook that is available from: <a href="mailto:customercare@eal.org.uk">customercare@eal.org.uk</a>

### Transportation Operations and Maintenance

#### Passenger Carrying Vehicle Driving (Bus and Coach) (England) - Framework – FR02966

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Passenger Carrying Vehicle Driving (Bus and Coach)</b>		
Level 2 Award in Knowledge for a Professional Bus or Coach Driver	Level 2 NVQ Diploma in Passenger Carrying Vehicle Driving (Bus and Coach)	Employee rights and responsibilities (ERR) is covered by completion of the Employment Rights and Responsibilities unit contained as an additional unit within the knowledge qualification in the framework - L/602/5934.

#### Aviation Operations on the Ground (England) – Framework – FR03603

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Aviation Operations on the Ground</b>		
Level 2 Certificate in Aviation Operations on the Ground (Knowledge)	Level 2 Diploma in Aviation Operations on the Ground	The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector.
<b>Level 3, Pathway 1: Aviation Operations on the Ground</b>		
Level 3 Certificate in Aviation Operations on the Ground (Knowledge)	Level 3 Diploma in Aviation Operations on the Ground	The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector.

## Northern Ireland

### Level 2 Apprenticeship Framework

#### Aviation Operations on the Ground Framework 62: Issue 02: 02/16

Knowledge	Competence	ERR
<b>Level 2 - Aviation Operations on the Ground</b>		
Level 2 Certificate in Aviation Operations on the Ground (Knowledge)	Level 2 Diploma in Aviation Operations on the Ground	The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector.

Mandatory essential skills:- Application of Number – Level 1 Communication – Level 1

### Level 3 Apprenticeship Framework

#### Aviation Operations on the Ground Framework 458: Issue 02: 02/16

Knowledge	Competence	ERR
<b>Level 2 - Aviation Operations on the Ground</b>		
Level 3 Certificate in Aviation Operations on the Ground (Knowledge)	Level 3 Diploma in Aviation Operations on the Ground	The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector.

Mandatory essential skills:- Application of Number – Level 2 Communication – Level 2



## Information and Communication Technology Apprenticeships

### ICT Practitioners

#### IT, Software, Web & Telecoms Professionals (England) – Framework - FR03459

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: IT, Software, Web &amp; Telecoms Professionals</b>		
Level 2 Award in ICT Systems and Principles	Level 3 Diploma in ICT Professional Competence	<p>The Employee Rights &amp; Responsibilities must be formally assessed and verified through:</p> <ul style="list-style-type: none"> <li>- Completing and assessing the Employment Rights and Responsibilities Portfolio, available at <a href="http://www.thetechpartnership.com">www.thetechpartnership.com</a>. The portfolio must then be signed and submitting to the Tech Partnership for approval.</li> <li>- Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership</li> </ul>
<b>Level 3, Pathway 1: IT, Software, Web &amp; Telecoms Professional</b>		
Level 3 Certificate in ICT Systems and Principles	Level 3 Diploma in ICT Professional Competence	<p>The Employee Rights &amp; Responsibilities must be formally assessed and verified through:</p> <ul style="list-style-type: none"> <li>- Completing and assessing the Employment Rights and Responsibilities Portfolio, available at <a href="http://www.thetechpartnership.com">www.thetechpartnership.com</a>. The portfolio must then be signed and submitting to the Tech Partnership for approval.</li> <li>- Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership</li> </ul>

### ICT for Users

#### IT Application Specialist (England) – Framework - FR03452

Combined	ERR
<b>Level 2 - Pathway 1: IT Application Specialist</b>	
Level 2 Diploma in IT User Skills (ITQ)	<p>The Employee Rights &amp; Responsibilities must be formally assessed and verified through:</p> <ul style="list-style-type: none"> <li>- Completing and assessing the Employment Rights and Responsibilities Portfolio, available at <a href="http://www.thetechpartnership.com">www.thetechpartnership.com</a>. The portfolio must then be signed and submitting to the Tech Partnership for approval.</li> <li>- Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership</li> </ul>
<b>Level 3 - Pathway 1: IT Application Specialist</b>	
Level 3 Diploma in IT User Skills (IT)	<p>The Employee Rights &amp; Responsibilities must be formally assessed and verified through:</p> <ul style="list-style-type: none"> <li>- Completing and assessing the Employment Rights and Responsibilities Portfolio, available at <a href="http://www.thetechpartnership.com">www.thetechpartnership.com</a>. The portfolio must then be signed and submitting to the Tech Partnership for approval.</li> <li>- Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership</li> </ul>

## Retail and Commercial Enterprise Apprenticeships

### Retailing and Wholesaling

#### Retail (England) - Framework – FR02967

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Retail</b>		
Level 2 Certificate in Retail Knowledge	Level 2 Certificate in Retail Skills	The nine outcomes for Employee Rights and Responsibilities are embedded in the mandatory units of the knowledge-based qualifications in this pathway. ERR is, therefore, delivered and assessed as part of these qualifications.
<b>Level 3, Pathway 3: Retail Management</b>		
Level 3 Certificate in Retail Knowledge	Level 3 Diploma in Retail Skills (Management)	The nine outcomes for Employee Rights and Responsibilities are embedded in the mandatory units of the knowledge-based qualifications in this pathway. ERR is, therefore, delivered and assessed as part of these qualifications.

#### Trade Business Services (England) - Framework – FR02810

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Trade Business Services</b>		
Level 2 Certificate in Principles Trade Business Services	Level 2 Certificate in Trade Business Services	Employee Rights and Responsibilities is evidenced through the completion of the ERR unit contained with the knowledge component of the apprenticeship. Understanding employment responsibilities and rights' (D/602/4769)

### Warehousing and Distribution

#### Warehousing and Storage (England) - Framework – FR02730

Combined	ERR
<b>Level 2, Pathway 1: Warehouse Operative</b>	
Level 2 Certificate in Warehousing and Storage	Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry

#### Driving Goods Vehicles (England)- Framework – FR02729

Combined	ERR
<b>Level 2, Pathway 1: Motorcycle/Cycle Courier</b>	
Level 2 Certificate in Driving Goods Vehicles (Option A)	Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry
<b>Level 2, Pathway 2: Van Driver</b>	
Level 2 Certificate in Driving Goods Vehicles (Option B)	Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry
<b>Level 2, Pathway 3: Rigid Vehicle Driver</b>	
Level 2 Certificate in Driving Goods Vehicles (Option C)	Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry
<b>Level 2, Pathway 4: Articulated/Drawbar Driver</b>	
Level 2 Certificate in Driving Goods Vehicles (Option D)	Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry

## Service Enterprises

### Cleaning and Environmental Support Services (England) - Framework – FR02783

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Cleaning &amp; Support Services</b>		
Level 2 Certificate in Cleaning Principles	Level 2 Certificate in Cleaning and Support Services Skills	The checklist and workbook for ERR can be found on the Asset Skills website: <a href="http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/CleaningServicesApprenticeshipInformation.aspx">http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/CleaningServicesApprenticeshipInformation.aspx</a>

### Facilities Management (England) - Framework – FR03040

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Facilities Services</b>		
Level 2 Certificate in Facilities Services Principles	Level 2 Certificate in Facilities Services	The checklist and workbook for ERR can be found on the Asset Skills website: <a href="http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/Apprenticeships.aspx">http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/Apprenticeships.aspx</a>

### Funeral Operations and Services (England) - Framework – FR03503

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Funeral Operations and Services</b>		
Level 2 Certificate in Funeral Operations and Services	Level 2 Certificate in Funeral Operations and Services	The ERR unit is contained within the knowledge qualification for all pathways; therefore, evidence for this will be the certificate for this qualification.

## Hospitality and Catering Apprenticeships

### Hospitality

#### Hospitality (England) - Framework – FR02964

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Hospitality Services</b>		
Level 2 Certificate In Hospitality and Catering Principles (Hospitality Services)	Level 2 NVQ Diploma in Hospitality Services	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).
<b>Level 2, Pathway 2: Food and Beverage Service</b>		
<i>Pathway 2: Food and Beverage Service - Option 1</i>		
Level 2 Certificate in Hospitality and Catering Principles (Food and Beverage Service)	Level 2 NVQ Diploma in Food and Beverage Service	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).
<i>Pathway 2: Beverage Service - Option 2</i>		
Level 2 Certificate in Hospitality and Catering Principles (Beverage Service)	Level 2 NVQ Diploma in Beverage Service	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).
<i>Pathway 2: Food Service - Option 3</i>		
Level 2 Certificate in Hospitality and Catering Principles (Food Service)	Level 2 NVQ Diploma in Food Service	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).
<b>Level 2, Pathway 3: Housekeeping</b>		
Level 2 Certificate in Hospitality and Catering Principles (Housekeeping)	Level 2 NVQ Diploma in Housekeeping	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).
<b>Level 3, Pathway 1: Hospitality Supervision and Leadership</b>		
Level 3 Award in Hospitality Supervision and Leadership Principles	Level 3 NVQ Diploma in Hospitality Supervision and Leadership	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).

### Catering

#### Catering and Professional Chefs (England) - Framework – FR03057

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Food Production and Cooking</b>		
Level 2 Certificate in Hospitality and Catering Principles (Food Production and Cooking)	Level 2 NVQ Diploma in Food Production and Cooking	The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector).

## Business, Administration, Finance and Law Apprenticeships

### Business and Administration

#### Business Administration (England) - Framework – FR03097

Combined		ERR
<b>Level 2, Pathway 1: Business Administration</b>		
Level 2 Diploma in Business Administration		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>
<b>Level 3, Pathway 1: Business Administration</b>		
Level 3 Diploma in Business Administration		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

#### Higher Apprenticeship in Business & Professional Administration - Level 4 (England) - Framework – FR03005

Knowledge	Competence	ERR
<b>Level 4, Pathway 1: Business &amp; Professional Administration</b>		
	Level 4 NVQ Diploma in Business Administration	Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

### Business Management

#### Management (England) - Framework – FR02918

Combined		ERR
<b>Level 2, Pathway 1: Team Leading</b>		
Level 2 Diploma in Team Leading		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>
<b>Level 3, Pathway 1: Management</b>		
Level 3 Diploma in Management		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

#### Higher Apprenticeship in Management - Levels 4 and 5 (England) - Framework – FR03096

Knowledge	Competence	ERR
<b>Level 4, Pathway 1: Business &amp; Professional Administration</b>		
Level 4 Diploma in Management and Leadership	Level 4 NVQ Diploma in Management	Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>
<b>Level 5, Pathway 1: Management and Leadership</b>		
Level 5 Diploma in Management and Leadership	Level 5 NVQ Diploma in Management and Leadership	Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

#### Higher Apprenticeship in Project Management - Level 4 (England) - Framework – FR03104

Combined		ERR
<b>Level 4, Pathway 1: Project Management</b>		
Level 4 Diploma in Project Management		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

### Customer Service

#### Customer Service (England) - Framework – FR03058

Combined		ERR
<b>Level 2, Pathway 1: Customer Service</b>		
Level 2 Diploma in Customer Service		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>
<b>Level 3, Pathway 1: Customer Service</b>		
Level 3 Diploma in Customer Service		Level 2 Award in Employee Rights and Responsibilities <sup>1</sup>

<sup>1</sup>The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either: The above ERR Qualification, The L/506/1905 Employee rights and responsibilities unit - this is an optional unit included within the combined qualification or The Instructus Skills ERR workbook, available from the Instructus Skills E-learning portal ([elearning.instructus.org](http://elearning.instructus.org))

## Contact Centre Operations (England) - Framework – FR03015

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Contact Centre Operations</b>		
Level 2 Certificate in Contact Centre Operations	Level 2 NVQ Certificate in Contact Centre Operations	Employee rights and responsibilities (ERR) are embedded within the Level 2 Certificate in Contact Centre Operations

## Marketing

### Marketing (England) - Framework – FR03054

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Marketing</b>		
Level 2 Certificate in Principles of Marketing	Level 2 NVQ Certificate in Marketing	*Employee rights and responsibilities are embedded within the Level 2 Certificate in Principles of Marketing

## Social Media and Digital Marketing

### Social Media and Digital Marketing (England) – FR03610

Combined	ERR
<b>Level 3, Pathway 1: Social Media</b>	
Level 3 Diploma in Social Media for Business	Level 2 Award in Employee Rights and Responsibilities *
<b>Level 3, Pathway 2: Digital Marketing</b>	
Level 3 Diploma in Digital Marketing	Level 2 Award in Employee Rights and Responsibilities *

The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either, the above qualification or The Instructus Skills ERR workbook, available from the Instructus Skills E-learning portal ([elearning.instructus.org](http://elearning.instructus.org))

## Sales

### Sales and Telesales (England) - Framework – FR03114

Knowledge	Competence	ERR
<b>Level 2, Pathway 1: Sales and Telesales</b>		
Level 2 Certificate in Principles of Sales	Level 2 NVQ Certificate in Sales	The ERR is embedded within the knowledge qualification, which automatically covers the key Employee Rights and Responsibilities, alternatively the Skills CFA ERR workbook is available from the Skills CFA website ( <a href="http://www.skillsca.org/">http://www.skillsca.org/</a> )

## **Recruitment**

### **Recruitment (England) - Framework – FR03114**

<b>Knowledge</b>	<b>Competence</b>	<b>ERR</b>
<b>Level 3, Pathway 1: Recruitment</b>		
Level 3 Certificate in Principles of Recruitment	Level 3 NVQ Diploma in Recruitment	The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either a QCF ERR Qualification/Unit as listed in the framework document or the Skills CFA ERR workbook, available from the Skills CFA website ( <a href="http://www.skillsca.org">www.skillsca.org</a> )

### **Higher Apprenticeship in Recruitment (England) - Framework – FR03085**

<b>Knowledge</b>	<b>Competence</b>	<b>ERR</b>
<b>Level 4, Pathway 1: Recruitment</b>		
Level 4 Diploma in Principles of Recruitment Practice	Level 4 Diploma in Principles of Recruitment Practice	The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either a QCF ERR Qualification/Unit as listed in the framework document or the Skills CFA ERR workbook, available from the Skills CFA website ( <a href="http://www.skillsca.org">www.skillsca.org</a> )



Head Office Address:

Future (Awards and Qualifications) Ltd  
EMP House, Telford Way  
Coalville, Leicestershire  
LE67 3HE

Contact:

Telephone: 01530 836662  
Fax: 01530 836668  
Email: [info@futurequals.com](mailto:info@futurequals.com)  
Website: [www.futurequals.com](http://www.futurequals.com)