



Qualification List

Health, Public Services and Care

Health and Social Care

| QAN | Code | Qualification |
|------------|-----------------|--|
| 601/7166/2 | L1APWASC | FAQ Level 1 Award in Preparing to Work in Adult Social Care |
| 601/6205/3 | L2AADEM | FAQ Level 2 Award in Awareness in Dementia |
| 601/6039/1 | L2AAELC | FAQ Level 2 Award in Awareness of End of Life Care |
| 601/0947/6 | L2AEPLSH | FAQ Level 2 Award In Employment and Personal Learning Skills in Health |
| 600/0342/X | L2AERRHSCSYPS | FAQ Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| 601/6163/2 | L2AFSHSCEYCS | FAQ Level 2 Award in Food Safety in Health and Social Care and Early Years and Childcare Settings |
| 601/6669/1 | L2AUSHAM | FAQ Level 2 Award in Understanding the Safe Handling and Administration of Medication |
| 600/6825/5 | L2ASPCYP | FAQ Level 2 Award in Safeguarding and Protecting Children and Young People |
| 600/4547/4 | L2ASILD | FAQ Level 2 Award in Supporting Individuals with Learning Disabilities |
| 500/5832/0 | L2APCI | FAQ Level 2 Award in the Prevention and Control of Infection |
| 600/1765/X | L2CDC | FAQ Level 2 Certificate in Dementia Care |
| 600/0822/2 | L2CPWASC | FAQ Level 2 Certificate in Preparing to Work in Adult Social Care |
| 600/4564/4 | L2CSILD | FAQ Level 2 Certificate in Supporting Individuals with Learning Disabilities |
| 501/2302/6 | L2DHSCAE | FAQ Level 2 Diploma in Health and Social Care (Adults) for England |
| 601/6026/3 | L3AAELC | FAQ Level 3 Award in Awareness of End of Life Care |
| 601/6164/4 | L3AAD | FAQ Level 3 Award in Awareness in Dementia |
| 601/3758/7 | L3AAMCA | FAQ Level 3 Award in the Awareness of the Mental Capacity Act 2005 |
| 600/4562/0 | L3ASILD | FAQ Level 3 Award in Supporting Individuals with Learning Disabilities |
| 600/1767/3 | L3CDC | FAQ Level 3 Certificate in Dementia Care |
| 601/6027/5 | L3CWELC | FAQ Level 3 Certificate in Working in End of Life Care |
| 600/0703/5 | L3CPWASC | FAQ Level 3 Certificate in Preparing to Work in Adult Social Care |
| 600/4563/2 | L3CSILD | FAQ Level 3 Certificate in Supporting Individuals with Learning Disabilities |
| 600/1500/7 | L3DHSCAE | FAQ Level 3 Diploma in Health and Social Care (Adults) for England |
| 601/5822/0 | L4DACE | FAQ Level 4 Diploma in Adult Care (England) |
| 601/6162/0 | L5CLMSSELSLE | FAQ Level 5 Certificate in Leading and Managing Services to Support End of Life and Significant Life Events |
| 601/4400/2 | L5DLHSCCYPSE-HA | FAQ Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Services (England) – 90 CREDITS |

Child Development and Well-Being

| QAN | Code | Qualification |
|------------|------------|--|
| 600/0352/2 | L2CCYPW | FAQ Level 2 Certificate for Children and Young People's Workforce |
| 601/5174/2 | L3DRCE | FAQ Level 3 Diploma for Residential Childcare (England) |
| 601/4425/7 | L3DCYPW | FAQ Level 3 Diploma for The Children and Young People's Workforce |
| 601/3816/6 | L3DEYECEYE | FAQ Level 3 Diploma in Early Years Education and Childcare (Early Years Educator) |
| 601/5175/4 | L5DLMRCE | FAQ Level 5 Diploma in Leadership and Management for Residential Childcare (England) |

First Aid

| QAN | Code | Qualification |
|------------|-------------|--|
| 501/0235/7 | L2AAFA | FAQ Level 2 Award in Activity First Aid |
| 600/1616/4 | L2ACPRAED | FAQ Level 2 Award In Cardiopulmonary Resuscitation and Automated External Defibrillation |
| 600/7349/4 | L2AEFAW2013 | FAQ Level 2 Award in Emergency First Aid at Work |
| 600/7348/2 | L3AFAW | FAQ Level 3 Award In First Aid at Work |
| 601/2712/0 | L3APFA | FAQ Level 3 Award in Paediatric First Aid |

Health

| QAN | Code | Qualification |
|------------|-----------|---|
| 601/7529/1 | L2AAD | FAQ Level 2 Award in Ambulance Driving |
| 601/6669/1 | L2AUSHAM | FAQ Level 2 Award in Understanding the Safe Handling and Administration of Medication |
| 601/7182/0 | L2CNETS | FAQ Level 2 Certificate in Non-emergency Transport Services |
| 601/1079/X | L2DCHS | FAQ Level 2 Diploma in Clinical Healthcare Support |
| 601/4439/7 | L3AMMEDP | FAQ Level 3 Award for the Management of Medical Emergencies in Dental Practice |
| 601/0957/9 | L3AEPLS | FAQ Level 3 Award In Employment and Personal Learning Skills in Health |
| 601/3991/2 | L3AAMG | FAQ Level 3 Award in Administration of Medical Gases |
| 601/4245/5 | L3AIMA | FAQ Level 3 Award in the Immediate Management of Anaphylaxis |
| 601/3924/9 | L3AOTA | FAQ Level 3 Award in Oxygen Therapy Administration |
| 601/7137/6 | L3ACRTNHS | FAQ Level 3 Award in Conflict Resolution Training (for the NHS) |
| 601/7136/4 | L3ACRTAS | FAQ Level 3 Award in Conflict Resolution Training (for the Ambulance Service) |
| 601/5429/9 | L3CASCFR | FAQ Level 3 Certificate for Ambulance Service Community First Responding |
| 601/7335/X | L3CERAD | FAQ Level 3 Certificate in Emergency Response Ambulance Driving |
| 601/5089/0 | L3CIEC | FAQ Level 3 Certificate in Immediate Emergency Care |
| 601/3713/7 | L3CIECFR | FAQ Level 3 Certificate in Immediate Emergency Care for Fire and Rescue |
| 601/4790/8 | L3CBSHE | FAQ Level 3 Certificate in Bridging Skills for Higher Education |
| 601/1081/8 | L3DCHS | FAQ Level 3 Diploma in Clinical Healthcare Support |
| 601/8546/6 | L3DHS | FAQ Level 3 Diploma for Health Screeners |
| 601/5823/2 | L4AILSHP | FAQ Level 4 Award in Immediate Life Support for Healthcare Professionals |
| 601/7496/1 | L4DAAP | FAQ Level 4 Diploma for Associate Ambulance Practitioners |

Health and Safety

| QAN | Code | Qualification |
|------------|---------|--|
| 501/1634/4 | L1AFSA | FAQ Level 1 Award in Fire Safety Awareness |
| 501/2237/X | L1AHSW | FAQ Level 1 Award in Health and Safety in the Workplace |
| 601/6911/4 | L1AHSCE | FAQ Level 1 Award in Health and Safety in a Construction Environment |
| 501/1887/0 | L2ACRA | FAQ Level 2 Award in COSHH Risk Assessment |
| 501/2215/0 | L2AFRA | FAQ Level 2 Award in Fire Risk Assessment |
| 501/1629/0 | L2AFSP | FAQ Level 2 Award in Fire Safety Principles |
| 501/1399/9 | L2AHSW | FAQ Level 2 Award in Health and Safety in the Workplace |
| 601/6938/2 | L2AMH | FAQ Level 2 Award in Moving and Handling |
| 501/1893/6 | L2AMHRA | FAQ Level 2 Award in Manual Handling Risk Assessment |
| 501/1888/2 | L2ARA | FAQ Level 2 Award in Risk Assessment |
| 501/2265/4 | L2ASMH | FAQ Level 2 Award in Safe Moving and Handling |
| 600/6540/0 | L2ACRPS | FAQ Level 2 Award in Conflict Resolution and Personal Safety |
| 600/6827/9 | L3ARAPP | FAQ Level 3 Award In Risk Assessment – Principles and Practice |
| 501/1400/1 | L3AHSW | FAQ Level 3 Award in Health and Safety in the Workplace |
| 600/3770/2 | L4AHSW | FAQ Level 4 Award In Health and Safety in the Workplace |

Agriculture, Horticulture and Animal Care

Horticulture and Forestry

| QAN | Code | Qualification |
|------------|----------|---|
| 601/4030/6 | L1AIFSP | FAQ Level 1 Award in Introduction to Forest School Principles |
| 601/4113/X | L2AFSPS | FAQ Level 2 Award in Forest School Programme Support |
| 601/4114/1 | L3CF SPL | FAQ Level 3 Certificate in Forest School Programme Leadership |

Engineering and Manufacturing Technologies

Engineering and Manufacturing Technologies

| QAN | Code | Qualification |
|------------|-----------|---|
| 601/4341/1 | L2CBIT | FAQ Level 2 Certificate in Business Improvement Techniques |
| 601/4342/3 | L2NVQBIT | FAQ Level 2 NVQ Diploma in Business Improvement Techniques |
| 601/3745/9 | L3DBIT | FAQ Level 3 Diploma in Business-Improvement Techniques |
| 601/3761/7 | L3NVQDBIT | FAQ Level 3 NVQ Diploma in Business-Improvement Techniques |
| 601/3683/2 | L2DFMU | FAQ Level 2 Diploma in Furnishings - Modern Upholstery |
| 601/3684/4 | L2DFSF | FAQ Level 2 Diploma in Furnishings - Soft Furnishings |
| 601/3725/3 | L2DFTU | FAQ Level 2 Diploma in Furnishings - Traditional Upholstery |
| 601/3685/6 | L2DFU | FAQ Level 2 Diploma in Furnishings - Upholstery |
| 601/3614/5 | L2NVQDUSF | FAQ Level 2 NVQ Diploma in Upholstery and Soft Furnishings |

Transportation Operations and Maintenance

| QAN | Code | Qualification |
|------------|---------------|---|
| 601/7169/8 | L1ALT | FAQ Level 1 Award in Logistics and Transport |
| 601/3006/4 | L2AKPBCD | FAQ Level 2 Award in Knowledge for a Professional Bus or Coach Driver |
| 600/6916/8 | L2AMSS | FAQ Level 2 Award In Maritime Studies STCW Safety |
| 601/4161/X | L2NVQCRPVDTPH | FAQ Level 2 NVQ Certificate in Road Passenger Vehicle Driving (Taxi and Private Hire) |
| 601/2974/8 | L2NVQDPCVBC | FAQ Level 2 NVQ Diploma in Passenger Carrying Vehicle (Bus and Coach) |
| 601/6898/5 | L2CAOGK | FAQ Level 2 Certificate in Aviation Operations on the Ground (Knowledge) |
| 601/6894/8 | L2DAOG | FAQ Level 2 Diploma in Aviation Operations on the Ground |
| 601/6895/X | L3CAOGK | FAQ Level 3 Certificate in Aviation Operations on the Ground (Knowledge) |
| 601/6896/1 | L3DAOG | FAQ Level 3 Diploma in Aviation Operations on the Ground |

Construction, planning and the built environment

Building and construction

| QAN | Code | Qualification |
|------------|---------|--|
| 601/6911/4 | L1AHSCE | FAQ Level 1 Award in Health and Safety in a Construction Environment |

Information and Communication Technology

ICT for practitioners

| QAN | Code | Qualification |
|------------|----------|---|
| 601/5918/2 | L2AICTSP | FAQ Level 2 Award in ICT Systems and Principles |
| 601/5919/4 | L2DICTPC | FAQ Level 2 Diploma in ICT Professional Competence |
| 601/5920/0 | L3CICTSP | FAQ Level 3 Certificate in ICT Systems and Principles |
| 601/5923/6 | L3DICTPC | FAQ Level 3 Diploma in ICT Professional Competence |

ICT for Users

| QAN | Code | Qualification |
|------------|------------|---|
| 601/7170/4 | L1AITUSITQ | FAQ Level 1 Award in IT User Skills (ITQ) |
| 601/5965/0 | L2DITUSITQ | FAQ Level 2 Diploma in IT User Skills (ITQ) |
| 601/5964/9 | L3DITUSITQ | FAQ Level 3 Diploma in IT User Skills (ITQ) |

Retail and Commercial Enterprise

Retailing and Wholesaling

| QAN | Code | Qualification |
|------------|---------|---|
| 601/7412/2 | L1ARK | FAQ Level 1 Award in Retail Knowledge |
| 601/2973/6 | L2CPTBS | FAQ Level 2 Certificate in Principles Trade Business Services |
| 601/3813/0 | L2CRK | FAQ Level 2 Certificate in Retail Knowledge |
| 601/3813/0 | L2CRS | FAQ Level 2 Certificate in Retail Skills |
| 601/3001/5 | L2CTBS | FAQ Level 2 Certificate in Trade Business Services |
| 601/4165/7 | L3CRK | FAQ Level 3 Certificate in Retail Knowledge |
| 601/4164/5 | L3DRSM | FAQ Level 3 Diploma in Retail Skills (Management) |

Warehousing and Distribution

| QAN | Code | Qualification |
|------------|---------|---|
| 601/7167/4 | L1AWS | FAQ Level 1 Award in Warehousing and Storage |
| 601/7168/6 | L1CWS | FAQ Level 1 Certificate in Warehousing and Storage |
| 601/2287/0 | L2AERLI | FAQ Level 2 Award In Employee Rights and Responsibilities in the Logistics Industry |
| 601/2332/1 | L2CDGV | FAQ Level 2 Certificate in Driving Goods Vehicles |
| 601/2270/5 | L2CMS | FAQ Level 2 Certificate in Mail Services |
| 601/2269/9 | L2CWS | FAQ Level 2 Certificate In Warehousing and Storage |

Service Enterprises

| QAN | Code | Qualification |
|------------|---------|--|
| 601/7183/2 | L1ACSS | FAQ Level 1 Award in Cleaning and Support Services Skills |
| 601/3009/X | L2CCSS | FAQ Level 2 Certificate in Cleaning and Support Services Skills |
| 601/3024/6 | L2CCP | FAQ Level 2 Certificate in Cleaning Principles |
| 601/3810/5 | L2CFS | FAQ Level 2 Certificate in Facilities Services |
| 601/3693/5 | L2CFSP | FAQ Level 2 Certificate in Facilities Services Principles |
| 601/3817/8 | L2CPFOS | FAQ Level 2 Certificate in Principles of Funeral Operations and Services |
| 601/3868/3 | L2CFOS | FAQ Level 2 Certificate in Funeral Operations and Services |
| 601/6586/8 | L3CPFOS | FAQ Level 3 Certificate in Principles of Funeral Operations and Services |
| 601/6587/X | L3CFOS | FAQ Level 3 Certificate in Funeral Operations and Services |

Hospitality and Catering

| QAN | Code | Qualification |
|------------|-----------|--|
| 601/2250/X | L1ADFH | FAQ Level 1 Award in Domestic Food Hygiene |
| 601/7478/X | LNQCHS | FAQ Level 1 NVQ Certificate in Hospitality Services |
| 600/1306/0 | L2AFSC | FAQ Level 2 Award in Food Safety in Catering |
| 600/8366/9 | L2CHCPBS | FAQ Level 2 Certificate in Hospitality and Catering Principles (Beverage Service) |
| 600/8375/X | L2CHCPFBS | FAQ Level 2 Certificate in Hospitality and Catering Principles (Food and Beverage Service) |
| 601/0325/5 | L2CHCPFPC | FAQ Level 2 Certificate in Hospitality and Catering Principles (Food Production and Cooking) |
| 600/8357/8 | L2CHCPFS | FAQ Level 2 Certificate in Hospitality and Catering Principles (Food Service) |
| 600/8365/7 | L2CHCPHS | FAQ Level 2 Certificate In Hospitality and Catering Principles (Hospitality Services) |
| 600/8364/5 | L2CHCPH | FAQ Level 2 Certificate in Hospitality and Catering Principles (Housekeeping) |
| 600/8561/7 | L2NVQDBS | FAQ Level 2 NVQ Diploma in Beverage Service |
| 600/8560/5 | L2NVQDFBS | FAQ Level 2 NVQ Diploma in Food and Beverage Service |
| 601/0323/1 | L2NVQDFPC | FAQ Level 2 NVQ Diploma in Food Production and Cooking |
| 600/8333/5 | L2NVQDFS | FAQ Level 2 NVQ Diploma in Food Service |
| 600/8356/6 | L2NVQDHS | FAQ Level 2 NVQ Diploma in Hospitality Services |
| 600/8355/4 | L2NVQDH | FAQ Level 2 NVQ Diploma in Housekeeping |
| 600/8358/X | L3AHSPL | FAQ Level 3 Award in Hospitality Supervision and Leadership Principles |
| 600/1367/9 | L3ASFSC | FAQ Level 3 Award in Supervising Food Safety in Catering |
| 600/8367/0 | L3NVQDHS | FAQ Level 3 NVQ Diploma in Hospitality Supervision and Leadership |
| 600/1368/0 | L4AMFSC | FAQ Level 4 Award in Managing Food Safety in Catering |

Education and Training

Teaching and Lecturing

| QAN | Code | Qualification |
|------------|------------|--|
| 501/1866/3 | L3AACWE | FAQ Level 3 Award in Assessing Competence in the Work Environment |
| 501/1863/8 | L3AAVRA | FAQ Level 3 Award in Assessing Vocationally Related Achievement |
| 601/0129/5 | L3AET | FAQ Level 3 Award in Education and Training |
| 501/1864/X | L3AUPPA | FAQ Level 3 Award in Understanding the Principles and Practices of Assessment |
| 501/1865/1 | L3CAVA | FAQ Level 3 Certificate in Assessing Vocational Achievement |
| 501/1882/1 | L4AEQAAPP | FAQ Level 4 Award in the External Quality Assurance of Assessment Processes and Practice |
| 501/2161/3 | L4AIQAAPP | FAQ Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice |
| 501/2176/5 | L4AUEQAAPP | FAQ Level 4 Award in Understanding the External Quality Assurance of Assessment Processes and Practice |
| 501/2178/9 | L4AUIQAAPP | FAQ Level 4 Award in Understanding the Internal Quality Assurance of Assessment Processes and Practice |
| 601/0583/5 | L4CET | FAQ Level 4 Certificate in Education and Training |
| 501/1883/3 | L4CLEQAAPP | FAQ Level 4 Certificate in Leading the External Quality Assurance of Assessment Processes and Practice |
| 501/2177/7 | L4CLIQAAPP | FAQ Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice |
| 601/0580/X | L5DET | FAQ Level 5 Diploma in Education and Training |

Direct Learning Support

| QAN | Code | Qualification |
|------------|----------|---|
| 601/5079/8 | L2AIAG | FAQ Level 2 Award in Information, Advice or Guidance |
| 600/7007/4 | L2AM | FAQ Level 2 Award in Mentoring |
| 601/2858/6 | L3DMAE | FAQ Level 3 Diploma in Mentoring in Alternative Education |
| 601/4613/8 | L3NVQCAG | FAQ Level 3 NVQ Certificate in Advice and Guidance |
| 601/4614/X | L4NVQDAG | FAQ Level 4 NVQ Diploma in Advice and Guidance |

Preparation for Life and Work

Foundations for Learning and Life

| QAN | Code | Qualification |
|------------|---------|---|
| 601/6310/0 | ELCPE3 | FAQ Entry Level Certificate in Progression (Entry 3) |
| 601/6311/2 | L1AP | FAQ Level 1 Award in Progression |
| 601/6312/4 | L1CP | FAQ Level 1 Certificate in Progression |
| 601/4984/X | L1DP | FAQ Level 1 Diploma in Progression |
| 600/6441/9 | L2AED | FAQ Level 2 Award in Equality and Diversity |
| 601/4790/8 | L3CBSHE | FAQ Level 3 Certificate in Bridging Skills for Higher Education |

Preparation for Work

| QAN | Code | Qualification |
|------------|--------|---|
| 600/5845/6 | L2AERR | FAQ Level 2 Award in Employee Rights and Responsibilities |

Business Skills

Administration

| QAN | Code | Qualification |
|------------|----------|--|
| 601/3850/6 | L1CBA | FAQ Level 1 Certificate in Business Administration |
| 601/3851/8 | L2DBA | FAQ Level 2 Diploma in Business Administration |
| 601/3849/X | L3DBA | FAQ Level 3 Diploma in Business Administration |
| 601/3871/3 | L4NVQDBA | FAQ Level 4 NVQ Diploma in Business Administration |

Customer Service and Contact Centre Operations

| QAN | Code | Qualification |
|------------|-----------|---|
| 601/7403/1 | L1NVQACCO | FAQ Level 1 NVQ Award in Contact Centre Operations |
| 601/3872/5 | L1CCS | FAQ Level 1 Certificate in Customer Service |
| 601/7405/5 | L1NVQCCCO | FAQ Level 1 NVQ Certificate in Contact Centre Operations |
| 601/3328/4 | L2CCCO | FAQ Level 2 Certificate in Contact Centre Operations |
| 601/5248/5 | L2CPCS | FAQ Level 2 Certificate in Principles of Customer Service |
| 601/3852/X | L2DCS | FAQ Level 2 Diploma in Customer Service |
| 601/3329/6 | L2NVQCCCO | FAQ Level 2 NVQ Certificate in Contact Centre Operations |
| 601/3873/7 | L3DCS | FAQ Level 3 Diploma in Customer Service |
| 601/3876/2 | L4NVQDCS | FAQ Level 4 NVQ Diploma in Customer Service |

Business Management

| QAN | Code | Qualification |
|------------|-----------|--|
| 600/7007/4 | L2AM | FAQ Level 2 Award in Mentoring |
| 601/3853/1 | L2DTL | FAQ Level 2 Diploma in Team Leading |
| 600/5814/6 | L3AAPSB | FAQ Level 3 Award in Aspects of Preparing to Start a Business |
| 601/3874/9 | L3DM | FAQ Level 3 Diploma in Management |
| 600/3383/6 | L3NVQCM | FAQ Level 3 NVQ Certificate in Management |
| 601/7143/1 | L3DSMB | FAQ Level 3 Diploma in Social Media for Business |
| 601/5872/4 | L4DML | FAQ Level 4 Diploma in Management and Leadership |
| 601/4598/5 | L4DPM | FAQ Level 4 Diploma in Project Management |
| 601/3875/0 | L4NVQDM | FAQ Level 4 NVQ Diploma in Management |
| 601/5873/6 | L5DML | FAQ Level 5 Diploma in Management and Leadership |
| 601/3854/3 | L5NVQDML | FAQ Level 5 NVQ Diploma in Management and Leadership |
| 601/3870/1 | L7NVQDSML | FAQ Level 7 NVQ Diploma in Strategic Management and Leadership |

Marketing, Sales and Recruitment

| QAN | Code | Qualification |
|------------|---------|---|
| 601/7171/6 | L1ASM | FAQ Level 1 Award in Sales and Marketing |
| 601/7181/9 | L1CSM | FAQ Level 1 Certificate in Sales and Marketing |
| 600/4130/4 | L2CPM | FAQ Level 2 Certificate in Principles of Marketing |
| 600/4416/0 | L2CPS | FAQ Level 2 Certificate in Principles of Sales |
| 600/3768/4 | L2NVQCM | FAQ Level 2 NVQ Certificate in Marketing |
| 600/3721/0 | L2NVQCS | FAQ Level 2 NVQ Certificate in Sales |
| 600/4255/2 | L3CPS | FAQ Level 3 Certificate in Principles of Sales |
| 601/4497/X | L3CPR | FAQ Level 3 Certificate in Principles of Recruitment |
| 601/7138/8 | L3DDM | FAQ Level 3 Diploma in Digital Marketing |
| 601/4498/1 | L3NVQDR | FAQ Level 3 NVQ Diploma in Recruitment |
| 600/3720/9 | L3NVQDS | FAQ Level 3 NVQ Diploma in Sales |
| 601/4499/3 | L4DPRP | FAQ Level 4 Diploma in Principles of Recruitment Practice |
| 601/4500/6 | L4NVQDR | FAQ Level 4 NVQ Diploma in Recruitment |

SQA Qualifications

FutureQuals also offers regulated qualifications to approved colleges and training providers through The Scottish Qualifications Authority.

First Aid

| QAN | Code | Qualification |
|-----------|---------|---|
| SL5AEFAW | R268 04 | Emergency First Aid at Work at SCQF Level 5 |
| SL6AFAW | R267 04 | First Aid At Work at SCQF Level 6 |
| SL6APFA | R408 04 | Paediatric First Aid at SCQF Level 6 |
| SQAL6DECS | R480 04 | Diploma in Emergency Care Support at SCQF Level 6 |
| SQAAAD | R481 04 | Award in Ambulance Driving |
| SQAERAD | R482 04 | Certificate in Emergency Response Ambulance Driving |
| SQAAAP | R483 04 | Diploma for Associate Ambulance Practitioners |

Apprenticeships

Apprenticeships allow learners to gain actual workplace experience and achieve a nationally recognised qualification for their commitment.

Apprenticeships usually include a competence based qualification, a Knowledge based qualification or a single combined qualification for competence and knowledge. Some frameworks have embedded Employment Rights and Responsibilities outcomes or a full separate Qualification along with Functional Skills or appropriate GCSEs.

Future offer a range of Apprenticeships and related qualifications at Intermediate, Advanced and Higher levels.

Health, Public Services and Care Apprenticeships

Health and Social Care

Health and Social Care (England) - Framework – FR03067

| Knowledge | Competence | ERR |
|--|--|--|
| Level 2, Pathway 1: Adult social care | | |
| Level 2 Certificate in Preparing to Work in Adult Social Care | Level 2 Diploma in Health and Social Care (Adults) for England | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| Level 2, Pathway 2: Health | | |
| Level 2 Diploma in Health and Social Care (Adults) for England | | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| Level 3, Pathway 2: Health | | |
| Level 3 Certificate in Preparing to Work in Adult Social Care | Level 3 Diploma in Health and Social Care (Adults) for England | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |

Child Development and Well Being

Children and Young People's Workforce (England) - Framework – FR03068

| Combined | ERR |
|---|--|
| Level 2 (Pathway 1) – Intermediate Apprenticeship in Children and Young People's Workforce | |
| Level 2 Certificate for the Children and Young People's Workforce | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| Level 3, Pathway 1: Early Years Educator | |
| Level 3 Diploma for the Early Years Workforce (Early Years Educator) | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| Level 3, Pathway 2: Children and Young People's Social Care | |
| Level 3 Diploma for the Children and Young People's Workforce | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |
| Level 3, Pathway 3: Residential Childcare | |
| Level 3 Diploma for the Children and Young People's Workforce | Level 2 Award in Employment Responsibilities and Rights in Health, Social Care or Children and Young People's Settings |

Health (Clinical Healthcare Support) (England) - Framework - FR02995

| Combined | ERR |
|--|--|
| Level 2 (Pathway 1) – Intermediate Apprenticeship in Health (Clinical Healthcare Support) | |
| Level 2 Diploma in Clinical Healthcare Support | Level 2 Award in Employment and Personal Learning Skills in Health |
| Level 3 (Pathway 1) – Apprenticeship in Health (Clinical Healthcare Support) | |
| Level 3 Diploma in Clinical Healthcare Support | Level 3 Award in Employment and Personal Learning Skills in Health |

Engineering and Manufacturing Technologies Apprenticeships

Engineering

Improving Operational Performance (England) - Framework – FR03102

| Knowledge | Competence | ERR |
|--|--|--|
| Level 2, Pathway 3: Intermediate Level in Business Improvement Techniques | | |
| Level 2 Certificate in Business Improvement Techniques | Level 2 NVQ Diploma in Business Improvement Techniques | Semta has produced an Apprentice ERR workbook that is available from: customercare@eal.org.uk |

Operations and Quality Improvement (England) - Framework – FR03108

| Knowledge | Competence | ERR |
|--|--|--|
| Level 3, Pathway 1: Business-Improvement Techniques | | |
| Level 3 Diploma in Business-Improvement Techniques | Level 3 NVQ Diploma in Business-Improvement Techniques | Semta has produced an Apprentice ERR workbook that is available from: customercare@eal.org.uk |

Manufacturing Technologies

Furniture, Furnishings and Interiors (England) - Framework – FR03035

| Knowledge | Competence | ERR |
|--|---|--|
| Level 2, Pathway 5: Upholstery and Soft Furnishings | | |
| Level 2 Diploma in Furnishings - Traditional Upholstery – (K1) | Level 2 NVQ Diploma in Upholstery and Soft Furnishing | A copy of a suitable ERR workbook for the Furniture Industry is available to download from: www.proskills-academy.co.uk/furniture-apprenticeships |
| Level 2 Diploma in Furnishings - Modern Upholstery – (K2) | | |
| Level 2 Diploma in Furnishings - Soft Furnishings – (K3) | | |
| Level 2 Diploma in Furnishings – Upholstery - (K4) | | |

Transportation Operations and Maintenance

Passenger Carrying Vehicle Driving (Bus and Coach) (England) - Framework – FR02966

| Knowledge | Competence | ERR |
|---|---|--|
| Level 2, Pathway 1: Passenger Carrying Vehicle Driving (Bus and Coach) | | |
| Level 2 Award in Knowledge for a Professional Bus or Coach Driver | Level 2 NVQ Diploma in Passenger Carrying Vehicle Driving (Bus and Coach) | Employee rights and responsibilities (ERR) is covered by completion of the Employment Rights and Responsibilities unit contained as an additional unit within the knowledge qualification in the framework - L/602/5934. |

Aviation Operations on the Ground (England) – Framework – FR03603

| Knowledge | Competence | ERR |
|--|--|---|
| Level 2, Pathway 1: Aviation Operations on the Ground | | |
| Level 2 Certificate in Aviation Operations on the Ground (Knowledge) | Level 2 Diploma in Aviation Operations on the Ground | The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector. |
| Level 3, Pathway 1: Aviation Operations on the Ground | | |
| Level 3 Certificate in Aviation Operations on the Ground (Knowledge) | Level 3 Diploma in Aviation Operations on the Ground | The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector. |

Northern Ireland

Level 2 Apprenticeship Framework

Aviation Operations on the Ground Framework 62: Issue 02: 02/16

| Knowledge | Competence | ERR |
|--|--|---|
| Level 2 - Aviation Operations on the Ground | | |
| Level 2 Certificate in Aviation Operations on the Ground (Knowledge) | Level 2 Diploma in Aviation Operations on the Ground | The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector. |

Mandatory essential skills:- Application of Number – Level 1 Communication – Level 1

Level 3 Apprenticeship Framework

Aviation Operations on the Ground Framework 458: Issue 02: 02/16

| Knowledge | Competence | ERR |
|--|--|---|
| Level 2 - Aviation Operations on the Ground | | |
| Level 3 Certificate in Aviation Operations on the Ground (Knowledge) | Level 3 Diploma in Aviation Operations on the Ground | The ERR unit is contained within the knowledge qualification for all pathways: Unit: L/602/5934 Employment Rights and Responsibilities in the Passenger Transport Sector. |

Mandatory essential skills:- Application of Number – Level 2 Communication – Level 2

Information and Communication Technology Apprenticeships

ICT Practitioners

IT, Software, Web & Telecoms Professionals (England) – Framework - FR03459

| Knowledge | Competence | ERR |
|---|--|--|
| Level 2, Pathway 1: IT, Software, Web & Telecoms Professionals | | |
| Level 2 Award in ICT Systems and Principles | Level 3 Diploma in ICT Professional Competence | The Employee Rights & Responsibilities must be formally assessed and verified through: <ul style="list-style-type: none"> - Completing and assessing the Employment Rights and Responsibilities Portfolio, available at www.thetechpartnership.com. The portfolio must then be signed and submitting to the Tech Partnership for approval. - Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership |
| Level 3, Pathway 1: IT, Software, Web & Telecoms Professional | | |
| Level 3 Certificate in ICT Systems and Principles | Level 3 Diploma in ICT Professional Competence | The Employee Rights & Responsibilities must be formally assessed and verified through: <ul style="list-style-type: none"> - Completing and assessing the Employment Rights and Responsibilities Portfolio, available at www.thetechpartnership.com. The portfolio must then be signed and submitting to the Tech Partnership for approval. - Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership |

ICT for Users

IT Application Specialist (England) – Framework - FR03452

| Combined | ERR |
|---|--|
| Level 2 - Pathway 1: IT Application Specialist | |
| Level 2 Diploma in IT User Skills (ITQ) | The Employee Rights & Responsibilities must be formally assessed and verified through: <ul style="list-style-type: none"> - Completing and assessing the Employment Rights and Responsibilities Portfolio, available at www.thetechpartnership.com. The portfolio must then be signed and submitting to the Tech Partnership for approval. - Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership |
| Level 3 - Pathway 1: IT Application Specialist | |
| Level 3 Diploma in IT User Skills (IT) | The Employee Rights & Responsibilities must be formally assessed and verified through: <ul style="list-style-type: none"> - Completing and assessing the Employment Rights and Responsibilities Portfolio, available at www.thetechpartnership.com. The portfolio must then be signed and submitting to the Tech Partnership for approval. - Achievement of an accredited QCF unit approved for this purpose by the Tech Partnership |

Retail and Commercial Enterprise Apprenticeships

Retailing and Wholesaling

Retail (England) - Framework – FR02967

| Knowledge | Competence | ERR |
|--|---|--|
| Level 2, Pathway 1: Retail | | |
| Level 2 Certificate in Retail Knowledge | Level 2 Certificate in Retail Skills | The nine outcomes for Employee Rights and Responsibilities are embedded in the mandatory units of the knowledge-based qualifications in this pathway. ERR is, therefore, delivered and assessed as part of these qualifications. |
| Level 3, Pathway 3: Retail Management | | |
| Level 3 Certificate in Retail Knowledge | Level 3 Diploma in Retail Skills (Management) | The nine outcomes for Employee Rights and Responsibilities are embedded in the mandatory units of the knowledge-based qualifications in this pathway. ERR is, therefore, delivered and assessed as part of these qualifications. |

Trade Business Services (England) - Framework – FR02810

| Knowledge | Competence | ERR |
|---|--|---|
| Level 2, Pathway 1: Trade Business Services | | |
| Level 2 Certificate in Principles Trade Business Services | Level 2 Certificate in Trade Business Services | Employee Rights and Responsibilities is evidenced through the completion of the ERR unit contained with the knowledge component of the apprenticeship. Understanding employment responsibilities and rights' (D/602/4769) |

Warehousing and Distribution

Warehousing and Storage (England) - Framework – FR02730

| Combined | ERR |
|--|---|
| Level 2, Pathway 1: Warehouse Operative | |
| Level 2 Certificate in Warehousing and Storage | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |

Mail and Package Distribution (England) - Framework – FR02689

| Combined | ERR |
|---|---|
| Level 2, Pathway 1: Mail Operative | |
| Level 2 Certificate in Mail Service | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |

Driving Goods Vehicles (England)- Framework – FR02729

| Combined | ERR |
|--|---|
| Level 2, Pathway 1: Motorcycle/Cycle Courier | |
| Level 2 Certificate in Driving Goods Vehicles (Option A) | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |
| Level 2, Pathway 2: Van Driver | |
| Level 2 Certificate in Driving Goods Vehicles (Option B) | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |
| Level 2, Pathway 3: Rigid Vehicle Driver | |
| Level 2 Certificate in Driving Goods Vehicles (Option C) | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |
| Level 2, Pathway 4: Articulated/Drawbar Driver | |
| Level 2 Certificate in Driving Goods Vehicles (Option D) | Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry |

Service Enterprises

Cleaning and Environmental Support Services (England) - Framework – FR02783

| Knowledge | Competence | ERR |
|--|---|---|
| Level 2, Pathway 1: Cleaning & Support Services | | |
| Level 2 Certificate in Cleaning Principles | Level 2 Certificate in Cleaning and Support Services Skills | The checklist and workbook for ERR can be found on the Asset Skills website: http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/CleaningServicesApprenticeshipInformation.aspx |

Facilities Management (England) - Framework – FR03040

| Knowledge | Competence | ERR |
|---|--|---|
| Level 2, Pathway 1: Facilities Services | | |
| Level 2 Certificate in Facilities Services Principles | Level 2 Certificate in Facilities Services | The checklist and workbook for ERR can be found on the Asset Skills website: http://www.assetskills.org/QualificationsAndStandards/Apprenticeships/Apprenticeships.aspx |

Funeral Operations and Services (England) - Framework – FR03503

| Knowledge | Competence | ERR |
|---|--|---|
| Level 2, Pathway 1: Funeral Operations and Services | | |
| Level 2 Certificate in Funeral Operations and Services | Level 2 Certificate in Funeral Operations and Services | The ERR unit is contained within the knowledge qualification for all pathways; therefore, evidence for this will be the certificate for this qualification. |
| Level 3, Pathway 1: Funeral Operations and Services | | |
| Level 3 Certificate in Principles of Funeral Operations and Service | Level 3 Certificate in Funeral Operations and Services | The ERR unit is contained within the knowledge qualification for all pathways; therefore, evidence for this will be the certificate for this qualification. |

Hospitality and Catering Apprenticeships

Hospitality

Hospitality (England) - Framework – FR02964

| Knowledge | Competence | ERR |
|--|---|---|
| Level 2, Pathway 1: Hospitality Services | | |
| Level 2 Certificate In Hospitality and Catering Principles (Hospitality Services) | Level 2 NVQ Diploma in Hospitality Services | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |
| Level 2, Pathway 2: Food and Beverage Service | | |
| <i>Pathway 2: Food and Beverage Service - Option 1</i> | | |
| Level 2 Certificate in Hospitality and Catering Principles (Food and Beverage Service) | Level 2 NVQ Diploma in Food and Beverage Service | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |
| <i>Pathway 2: Beverage Service - Option 2</i> | | |
| Level 2 Certificate in Hospitality and Catering Principles (Beverage Service) | Level 2 NVQ Diploma in Beverage Service | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |
| <i>Pathway 2: Food Service - Option 3</i> | | |
| Level 2 Certificate in Hospitality and Catering Principles (Food Service) | Level 2 NVQ Diploma in Food Service | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |
| Level 2, Pathway 3: Housekeeping | | |
| Level 2 Certificate in Hospitality and Catering Principles (Housekeeping) | Level 2 NVQ Diploma in Housekeeping | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |
| Level 3, Pathway 1: Hospitality Supervision and Leadership | | |
| Level 3 Award in Hospitality Supervision and Leadership Principles | Level 3 NVQ Diploma in Hospitality Supervision and Leadership | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |

Catering

Catering and Professional Chefs (England) - Framework – FR03057

| Knowledge | Competence | ERR |
|--|--|---|
| Level 2, Pathway 1: Food Production and Cooking | | |
| Level 2 Certificate in Hospitality and Catering Principles (Food Production and Cooking) | Level 2 NVQ Diploma in Food Production and Cooking | The ERR unit is contained within the competence-based qualification for all pathways: (T/601/7214 - Employment Rights and Responsibilities in the Hospitality, Leisure, Travel and Tourism Sector). |

Business, Administration, Finance and Law Apprenticeships

Business and Administration

Business Administration (England) - Framework – FR03097

| Combined | ERR |
|--|--|
| Level 2, Pathway 1: Business Administration | |
| Level 2 Diploma in Business Administration | Level 2 Award in Employee Rights and Responsibilities ¹ |
| Level 3, Pathway 1: Business Administration | |
| Level 3 Diploma in Business Administration | Level 2 Award in Employee Rights and Responsibilities ¹ |

Higher Apprenticeship in Business & Professional Administration - Level 4 (England) - Framework – FR03005

| Knowledge | Competence | ERR |
|---|--|--|
| Level 4, Pathway 1: Business & Professional Administration | | |
| | Level 4 NVQ Diploma in Business Administration | Level 2 Award in Employee Rights and Responsibilities ¹ |

Business Management

Management (England) - Framework – FR02918

| Combined | ERR |
|---|--|
| Level 2, Pathway 1: Team Leading | |
| Level 2 Diploma in Team Leading | Level 2 Award in Employee Rights and Responsibilities ¹ |
| Level 3, Pathway 1: Management | |
| Level 3 Diploma in Management | Level 2 Award in Employee Rights and Responsibilities ¹ |

Higher Apprenticeship in Management - Levels 4 and 5 (England) - Framework – FR03096

| Knowledge | Competence | ERR |
|---|--|--|
| Level 4, Pathway 1: Business & Professional Administration | | |
| Level 4 Diploma in Management and Leadership | Level 4 NVQ Diploma in Management | Level 2 Award in Employee Rights and Responsibilities ¹ |
| Level 5, Pathway 1: Management and Leadership | | |
| Level 5 Diploma in Management and Leadership | Level 5 NVQ Diploma in Management and Leadership | Level 2 Award in Employee Rights and Responsibilities ¹ |

Higher Apprenticeship in Project Management - Level 4 (England) - Framework – FR03104

| Combined | ERR |
|---|--|
| Level 4, Pathway 1: Project Management | |
| Level 4 Diploma in Project Management | Level 2 Award in Employee Rights and Responsibilities ¹ |

Customer Service

Customer Service (England) - Framework – FR03058

| Combined | ERR |
|---|--|
| Level 2, Pathway 1: Customer Service | |
| Level 2 Diploma in Customer Service | Level 2 Award in Employee Rights and Responsibilities ¹ |
| Level 3, Pathway 1: Customer Service | |
| Level 3 Diploma in Customer Service | Level 2 Award in Employee Rights and Responsibilities ¹ |

¹The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either: The above ERR Qualification, The L/506/1905 Employee rights and responsibilities unit - this is an optional unit included within the combined qualification or The Instructus Skills ERR workbook, available from the Instructus Skills E-learning portal (elearning.instructus.org)

Contact Centre Operations (England) - Framework – FR03015

| Knowledge | Competence | ERR |
|--|--|---|
| Level 2, Pathway 1: Contact Centre Operations | | |
| Level 2 Certificate in Contact Centre Operations | Level 2 NVQ Certificate in Contact Centre Operations | Employee rights and responsibilities (ERR) are embedded within the Level 2 Certificate in Contact Centre Operations |

Marketing

Marketing (England) - Framework – FR03054

| Knowledge | Competence | ERR |
|--|--------------------------------------|--|
| Level 2, Pathway 1: Marketing | | |
| Level 2 Certificate in Principles of Marketing | Level 2 NVQ Certificate in Marketing | *Employee rights and responsibilities are embedded within the Level 2 Certificate in Principles of Marketing |

Social Media and Digital Marketing

Social Media and Digital Marketing (England) – FR03610

| Combined | ERR |
|--|---|
| Level 3, Pathway 1: Social Media | |
| Level 3 Diploma in Social Media for Business | Level 2 Award in Employee Rights and Responsibilities * |
| Level 3, Pathway 2: Digital Marketing | |
| Level 3 Diploma in Digital Marketing | Level 2 Award in Employee Rights and Responsibilities * |

The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either, the above qualification or The Instructus Skills ERR workbook, available from the Instructus Skills E-learning portal (elearning.instructus.org)

Sales

Sales and Telesales (England) - Framework – FR03114

| Knowledge | Competence | ERR |
|--|----------------------------------|---|
| Level 2, Pathway 1: Sales and Telesales | | |
| Level 2 Certificate in Principles of Sales | Level 2 NVQ Certificate in Sales | The ERR is embedded within the knowledge qualification, which automatically covers the key Employee Rights and Responsibilities, alternatively the Skills CFA ERR workbook is available from the Skills CFA website (http://www.skillsca.org/) |
| Level 3, Pathway 1: Sales & Telesales | | |
| Level 3 Certificate in Principles of Sales | Level 3 NVQ Diploma in Sales | The ERR is embedded within the knowledge qualification, which automatically covers the key Employee Rights and Responsibilities, alternatively the Skills CFA ERR workbook is available from the Skills CFA website (http://www.skillsca.org/) |

Recruitment

Recruitment (England) - Framework – FR03114

| Knowledge | Competence | ERR |
|--|------------------------------------|---|
| Level 3, Pathway 1: Recruitment | | |
| Level 3 Certificate in Principles of Recruitment | Level 3 NVQ Diploma in Recruitment | The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either a QCF ERR Qualification/Unit as listed in the framework document or the Skills CFA ERR workbook, available from the Skills CFA website (www.skillsca.org) |

Higher Apprenticeship in Recruitment (England) - Framework – FR03085

| Knowledge | Competence | ERR |
|---|---|---|
| Level 4, Pathway 1: Recruitment | | |
| Level 4 Diploma in Principles of Recruitment Practice | Level 4 Diploma in Principles of Recruitment Practice | The Employee Rights and Responsibilities component of the apprenticeship can be achieved through either a QCF ERR Qualification/Unit as listed in the framework document or the Skills CFA ERR workbook, available from the Skills CFA website (www.skillsca.org) |



Head Office Address:

Future (Awards and Qualifications) Ltd
EMP House, Telford Way
Coalville, Leicestershire
LE67 3HE

Contact:

Telephone: 01530 836662
Fax: 01530 836668
Email: info@futurequals.com
Website: www.futurequals.com