



Fees and Pricing Policy

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Fees and Pricing Policy

All fees listed are subject to VAT, chargeable at the current national rate.*

UK Centre Approval Fee - £750

- This fee includes the cost of a centre's first external quality assurance visit.
- This fee is non-refundable.
- We are unable to check any approval documents until payment has been received.
- Centres will have six months from the date of payment to complete their application. If this deadline is not met, a further approval fee will become payable.
- For more information on the centre approval process, please visit our website: <https://www.futurequals.com/centres/#centre-approval>

UK Qualification Fees

- Fees for all qualifications, including assessment resit fees, can be found on our website: www.futurequals.com
- Any applicable qualification package fees will be published on our website, alongside the standard qualification fee.

UK Minimum Annual Spend Threshold - £1,000

- All UK centres will be subject to a minimum annual spend of £1,000, covering the period 1st January to 31st December.
- The initial annual minimum spend for new centres approved during the calendar year is calculated on a pro-rata basis.
- The minimum spend threshold solely includes registrations and therefore does not cover approval fees or quality assurance visits.
- Centres that do not meet the minimum threshold will be invoiced each January for the difference between their actual spend and the minimal spend threshold.
- FutureQuals may also terminate a centre's approval, in line with Clause 16c of the Centre Contract, should the centre fail to reach the minimum spend threshold.

Annual UK External Quality Assurance Visit - Free of charge

- As outlined above, the cost of a centre's initial external quality assurance visit is included within the centre approval fee.
- Following a centre's first year with FutureQuals, centres will also receive one annual quality assurance visit, free of charge.

Additional UK External Quality Assurance Visits - £300

- This fee will be retained by FutureQuals if the visit is cancelled by the centre with less than five working days' notice.

Additional External Quality Assurance Remote Sample - £100

Overseas Centre Approval and External Quality Assurance Fees - POA

- Please email qualityassurance@futurequals.com for information on fees and pricing.

Learner and Centre Appeals – Stage 1: £100, Stage 2: £200

- If an appeal is upheld, at either stage 1 or stage 2, the relevant fee(s) will be refunded.
- Learners should always follow their centre's appeals process, prior to contacting FutureQuals.

Replacement Certificate - £25 per qualification

- The learner is liable for this fee, unless the original certificate was lost by the centre (in which case the centre will be responsible for this cost).

Certificates Claimed in Error - £25 per certificate

- In addition to this fee, the centre may also be liable for the cost of an additional external quality assurance visit.

Withdrawal of Learners and Extension Requests – Free of charge

- We do not offer lifetime learner registration. However, if there is a valid reason, centres may apply for a learner registration extension.
- Registration fees for withdrawn learners are non-refundable.

** Exceptions include qualifications deemed as VAT-exempt by HMRC.*

FutureQuals[®]

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