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| Unit Title: Aviation Passengers with Special Requirements | | |
| URN: A/601/6484 |  |  |
| Credit Value: 1 |  |  |
| Level: 2 |  |  |

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|  | **Assessment Method** | **Evidence Ref.**  **Page number, Method** | **Assessor Decision**  **Sign and Date** |
| **You must be able to:** | | | |
| **1. Be able to assist passengers who have special requirements.** | | | |
| 1.1 Assist and support passengers with special requirements. |  |  |  |
| 1.2 Identify the special requirements for particular types of passengers. |  |  |  |
| 1.3 Describe the different services that can be offered to passengers with special requirements. |  |  |  |
| 1.4 Describe methods of establishing passenger’s needs to ensure that the appropriate services are provided. |  |  |  |
| 1.5 Describe the different considerations when assisting passengers using wheelchairs. |  |  |  |
| 1.6 Describe the different considerations when assisting unaccompanied minors (UNMIN). |  |  |  |
| 1.7 Identify the conditions classified as MEDA. |  |  |  |
| 1.8 Identify the commonly used IATA codes used for passengers with special requirements. |  |  |  |

**Learner declaration of authenticity:**

I declare that the work presented for this unit is entirely my own work.

Learner signature: Date:

**Assessor sign off of completed unit:**

I confirm that the learner has met the requirements for all assessment criteria demonstrating knowledge and skills for this unit.

Assessor name:

Signature: Date: