FAQ **LEVEL 3** CERTIFICATE IN

EMERGENCY RESPONSE AMBULANCE MOTORCYCLE RIDING (RQF)

OVERVIEW SPECIFICATION

Qualification Number: **610/5327/2**

Qualification Reference: **L3CERAMR**

CERAMR™

FutureQuals®

01530 836662

AO@futurequals.com

futurequals.com

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Document Details and Version History

Document Details	
Document Name	FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Overview Qualification Specification
Document Version Number	v2.0
Document Owner	The Development Team
Date Version Approved	24.07.26

Version History			
New Version Number	**Date Amended**	**Section/Page Number Amended**	**Details of Amendment(s)**
v1.1	08.07.25	Qualification Assessment	*Purpose and Aims* updated.
v1.2	15.06.26	• Qualification Resources • Component 1 *Assessment Guidance*	• Assessment text updated. • Reference to *FutureQuals ERAD Suite: L3CERAMR Legal Exemptions Guide* added. • Reference to *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Assessor Guide* added.
v2.0	24.07.26	Qualification Resources	*Learning Resources and Sample Assessments* details updated regarding DTAG publications and ERAD® Suite: L3CERAMR Legal Exemptions Guide use.

Introduction

Introduction to FutureQuals

FutureQuals is a forward-thinking, Learner-centric and customer-focused awarding and end-point assessment organisation committed to excellence.

Our Values

Visionary | Supportive | Innovative | Professional

Our Vision

"We envisage a place in which every Learner achieves their full potential."

Our Mission

"To provide Learners, Centres and Organisations with respected, valued, inclusive and quality-assured qualifications and assessments."

Recognised to offer regulated qualifications in England, Wales, Northern Ireland, and accredited qualifications in Scotland, FutureQuals provide approved Centres with specialist, progressive qualifications.

FutureQuals is recognised to deliver high-quality apprenticeship end-point assessment for employers and training providers in England.

A full list of our qualifications and end-point assessments can be found on our website: https://www.futurequals.com

Introduction to Qualification Specification

Welcome to the **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** Overview Qualification Specification.

The aim of this specification is to confirm requirements and provide guidance to our Centres regarding the administration, delivery and assessment of this qualification. It is recommended that you study this specification in detail, becoming fully conversant with the procedures and accompanying documents.

Publication Information

Every effort has been made to ensure that the information contained in this document is true and correct at the time of publication. However, FutureQuals products and services are subject to continuous development and improvement. We, therefore, reserve the right to change these products and services from time to time. FutureQuals cannot accept liability for any loss or damage incurred from the use of information in this publication.

Any changes and updates will be documented in the version history of this specification.

Qualification Information

Qualification Title:	FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)
Qualification Level:	3
Qualification Product Code:	L3CERAMR
Qualification Number:	610/5327/2
Qualification Type:	RQF
Regulated by:	Ofqual

Purpose and Aims

- The purpose of the **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** is to provide Learners with the skills, knowledge and understanding required to prepare, ride and manoeuvre ambulance motorcycles under both routine and emergency response conditions.
- This qualification is designed for road systems subject to UK legislation and covers riding and driving legislation, driver and rider responsibilities, pre-riding checks and daily inspections, the system of motorcycle control, riding under routine and emergency response conditions, manoeuvring and manual handling of the motorcycle, safety systems, emergency response riding practices, navigation, communication systems, adverse conditions, and human factors.
- This qualification meets the requirements for ambulance service motorcycle riders to claim exemptions under road traffic legislation and to operate to the specification of the Road Traffic Regulations Act (exemption from speed limit regulations).
- This qualification is aimed at individuals who work or intend to work as an ambulance motorcycle response clinician.

The FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) is a specialist qualification designed to uphold the highest standards of safety, skill, and operational readiness in emergency motorcycle response. Due to the inherently high-risk nature of motorcycle-based emergency medical response, this qualification is exclusively delivered by the **London Ambulance Service through their dedicated Motorcycle Response Unit** and is available only to individuals employed within this unit.

This restriction ensures that training is conducted by experienced professionals in a controlled environment, using protocols and practices tailored to the unique demands of urban emergency motorcycle operations. It safeguards both the public and responders by maintaining rigorous standards of competence, situational awareness, and risk management.

By limiting access to this qualification, the London Ambulance Service ensures that only those with the appropriate operational context, support infrastructure, and professional oversight are entrusted with this critical and high-risk role.

This qualification forms part of the FutureQuals Ambulance Service Driving Qualification Suite.

Qualification Size and Registration Length

Minimum credits required to achieve this qualification: **15**

Guided Learning (GL) for this qualification: **120 hours**

Total Qualification Time (TQT) for this qualification: **150 hours**

Registration Length: **3 months**

Endorsements, Framework Mapping Information and Qualification Equivalencies

The **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** qualification is nationally recognised by NHS ambulance trusts and the Driver Training Advisory Group (DTAG).

Qualification Fees

Please visit our website for information on registration fees, applicable assessment resit fees, and to view our *Fees and Pricing Policy*.

Funding Information

The **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** may be eligible for public funding, as determined by the Department for Education (DfE).

For information regarding potential sources of funding, please contact your local funding office.

Qualification Structure - Components, Rules of Combination and Requirements

To achieve the **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)**, Learners must meet the rules of combination and follow any guidance relating to barred Components and Component order.

Group M - Mandatory Components					
Component Number	**Component Reference**	**Component Name**	**Credit Value**	**GLH**	**Component Level**
1	J/651/4906	Principles of Routine and Emergency Response Ambulance Motorcycle Riding	7	40	3
2	K/651/4907	Class 1 Routine and Emergency Response Ambulance Motorcycle Riding	8	80	3

Rules of Combination - Learners must achieve both Components in *Group M - Mandatory Components.*

Barred Components - There are no barred Components in this qualification; all Components must be achieved.

Component Order - Full details can be found in the full qualification specification.

Qualification Assessment

The purpose of assessment is to ensure that effective learning has taken place and to provide Learners with the opportunity to present evidence demonstrating how they have met the learning outcomes and assessment criteria.

Method of Assessment

The following assessment methods and materials, developed by FutureQuals, must be used for assessment of the **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** qualification:

- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Evidence Log*
- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Knowledge Tasks Document*
- *Ambulance Motorcycle Riding Principles: Traffic Signs, Signals and Markings* (XAMS assessment)
- *Theory Test Before Commencing On-road Training at Speed (Ambulance Motorcycle Riding)* (XAMS assessment)
- *Ambulance Motorcycle Riding Principles: Legislation, Motorcycle Roadcraft and The Highway Code* (XAMS assessment)

Full assessment details can be found within the relevant Component specification of the full qualification specification.

All evidence produced by the Learner must be their own.

Assessment Principles

The **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** qualification must be assessed according to the *FutureQuals Assessment Principles* and the *FutureQuals Assessment Principles for Emergency Response Ambulance Motorcycle Riding Qualifications.*

FutureQuals will always publish assessment principles, whether they have been developed by a sector skills council (SSC) or are FutureQuals' own. The latest version of the generic *FutureQuals Assessment Principles* is available on the FutureQuals website and should be used in conjunction with any qualification-specific assessment principles.

Any assessment principles specific to a qualification will be reproduced in the specification they relate to.

The *FutureQuals Assessment Principles* can be viewed here:
https://www.futurequals.com/about-futurequals/policies-and-procedures/

The *FutureQuals Assessment Principles for Emergency Response Ambulance Motorcycle Riding Qualifications* can be found in *the full qualification specification.*

Grading

The overall qualification is graded as Pass or Fail.

Resits

Full details regarding resit attempts can be found in the full qualification specification.

Qualification Resources

Learning Resources and Sample Assessments

In support of delivering this qualification, FutureQuals has created the following resources and sample assessments:

- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Overview Qualification Specification*
- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Full Qualification Specification (including the FutureQuals Assessment Principles for Emergency Response Ambulance Motorcycle Riding Qualifications)*
- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Component 1 Reference Guide*
- *FutureQuals ERAD Suite: L3CERAMR Legal Exemptions Guide**
- *FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF) Assessor Guide*
- *FutureQuals Overall Competency Framework for the FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)*
- *Ambulance Motorcycle Positioning at Incidents Guidance Document*
- MCQ Sample Assessment - *Ambulance Motorcycle Riding Principles: Traffic Signs, Signals and Markings* (XAMS and PDF)
- MCQ Sample Assessment - *Theory Test Before Commencing On-road Training at Speed (Ambulance Motorcycle Riding)* (XAMS and PDF)
- MCQ Sample Assessment - *Ambulance Motorcycle Riding Principles: Legislation, Motorcycle Roadcraft and The Highway Code* (XAMS and PDF)
- All externally set assessments, as detailed in *Methods of Assessment*

*Centres must use the current version of this guide. It must be treated as the authoritative source for the classification of legal exemptions, associated road traffic legislation and the treatment of exemptions within FutureQuals assessments. Where information in The Ambulance Driving Handbook differs from the guide, Centres must follow the guide.

The Head of Centre (and staff authorised by the HoC) at Centres approved to deliver this qualification will be provided with access to a SharePoint folder containing the full qualification specification, the Evidence Log, the Knowledge Tasks Document, and any learning resources and assessment guides.

Please note that a mark and grade will not be produced for sample assessments, and the assessment result has no impact on the Learner's final grade.

Learner Requirements and Information

Entry Requirements

Learners must:

- By virtue of DVLA licensing, Learners must be 21 years of age (or older) on the first day of teaching.
- Possess the right values, behaviours and attributes appropriate to the role.
- Not have any outstanding court cases, prosecutions or pending disciplinary action in any area being brought against them.
- Have a contract with an NHS ambulance service with an authorised motorcycle response unit (MRU).
- Hold a valid driving licence for the Class 1 (DVLA Category A) motorcycle being driven for the full duration of the qualification.
- Have undertaken the pre-course competency assessment and have been deemed *'Competent'* across all selection criteria within the preceding three months.
- Hold any one of the following:
  - FAQ Level 3 Certificate in Emergency Response Ambulance Driving (RQF) 603/7901/7
  - FAQ Level 3 Certificate in Emergency Response Ambulance Driving 601/7335/X
  - Certificate in Emergency Response Ambulance Driving at SCQF Level 6 R773 04
  - Certificate in Emergency Response Ambulance Driving SCQF Level 6 R482 04

  or an agreed equivalent.
- Have a minimum of 780 hours of operational experience (ambulance driving duties)
- Have attended at least one day of emergency response driver refresher training in the last 24 months and successfully met the required competencies.

In cases where Learners hold a non-UK-issued full driving licence, Centres are responsible for undertaking their own due diligence to ensure that the Learner meets all requirements of current UK legislation.

The Centre is responsible for ensuring that no Learner is accepted on the programme where it is evident the validity period of their full driving licence and/or the validity of the class of vehicle will not extend the full duration of their qualification. Should a Learner's driving licence expire, for whatever reason, the Learner must be placed on a break until such time their driving licence permits them to continue. The qualification must still, however, be completed within the qualification registration period or the Learner withdrawn until such time as they can meet the required standards.

There are no formal qualification entry requirements that Learners must complete prior to completing the qualification. Learners will, however, need to have minimum core skills in literacy, numeracy and ICT to successfully complete the qualification. Initial assessment of minimum core skills may be carried out for all Learners commencing the qualification.

Please note, throughout the delivery of this qualification, Learners may also be referred to as 'Trainees'.

Medical Requirements

Centres are responsible for checking whether Learners have any medical conditions that could have an impact on their ability to ride safely under emergency response conditions. Where there is any doubt, the Centre must seek further advice from the DVLA before any registration or teaching takes place. Learners should not be accepted on the L3CERAMR if they do not meet the Class 2 DVLA medical standards.

Ongoing Requirements

Throughout the qualification, Learners must always act in a professional manner, in accordance with agreed ways of working. Negative attitudes, values and behaviours will not be tolerated and could lead to suspension or withdrawal of registration. Learners must also notify their Tutor/Assessor immediately of any disciplinary actions, outstanding court cases or prosecutions. The Centre must then notify FutureQuals with immediate effect.

Throughout the qualification, Learners must have a contract with an NHS ambulance service.

Reasonable Adjustments and Special Considerations

We are committed to improving access for Learners with disabilities and other difficulties, without compromising assessment.

Further details are provided in the *Reasonable Adjustments and Special Considerations Policy*, which can be found on the FutureQuals website.

Identification Requirements

It is the Centre's responsibility to confirm the identity of a Learner as part of its registration process and for any online assessments.

The following are acceptable examples of proof of a Learner's identity:

- A valid passport (any nationality)
- A national identity card issued by an EU country
- A Gibraltar identity card
- A signed UK photocard driving licence
- A valid warrant card issued by HM Forces or the Police
- Other photographic ID card, e.g., employee ID card (must be current employer), student ID card or a travel card

Learner Authenticity

It is a regulatory requirement that assessment evidence is authenticated as the work of the named Learner. Therefore, FutureQuals require that a declaration of authenticity is signed by the Learner for each assessment submitted (this includes e-portfolio systems). If an assessment is conducted online via the XAMS platform, Learners will also be asked to declare that the assessment attempt is their own.

If a Centre uses their own pre-approved version of a FutureQuals evidence log, the same information must be captured as in the FutureQuals-issued evidence log, i.e., the assessment method, evidence reference, the Assessor's decision (including the signature and date to evidence completion of assessment) and the Learner's declaration of authenticity. The Learner must sign and date the declaration.

Requalification

Once awarded, the **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** certificate does not expire. However, it is a CPD requirement of the qualification that Learners must complete refresher training in line with government guidance, in order to continue in a role involving emergency response motorcycle riding. Attainment and evidencing of CPD is the responsibility of the Learner and their employer. Evidence of CPD does not need to be provided to FutureQuals, unless requested.

Progression Opportunities

The **FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)** can support progression into the following job roles:

- Motorcycle Emergency Response Clinician
- Emergency Response Motorcycle Riding Instructor

Centre Requirements and Information

Qualification Delivery Requirements

Resources: Centres must have in place vehicles of appropriate performance and capability. Vehicles used in the delivery of speed training courses must also meet the requirements as set out in the most current version of the Road Traffic Regulations.

Learners must be assessed on a manual vehicle. The make and model the Learner is assessed on should be equivalent to the vehicle type used in operational service. However, if an employee is required to ride a vehicle of a different transmission type than that in which they were assessed, it is the responsibility of the trust/employer to arrange familiarisation training.

Learner Ratios: The ratio of Learners to Tutors/Assessors during all riding practical elements must not exceed 2:1, with one Learner in front under direct observation by the Tutor/Assessor, and one Learner riding at the rear.

Guided Learning Hours in Blocks/Modules: Where training is provided in blocks/modules, these should be no less than 15 hours in total over two days.

Teaching Hours: The teaching requirements for this qualification are based on a 37.5-hour teaching week. However, days may be extended to accommodate the requirements of riding during the hours of darkness. The minimum course length should be no less than three calendar weeks.

Assessment: Assessment must be carried out as outlined in the Qualification Assessment section of this specification.

Workforce Requirements

In order to deliver, assess and quality assure **the FAQ Level 3 Certificate in Emergency Response Ambulance Motorcycle Riding (RQF)**, Centres must first have applied for, and received, approval to offer the qualification.

Centres must have in place appropriately experienced and qualified staff. This includes Tutors, Assessors, Invigilators and Internal Quality Assurers (IQAs). All workforce requirements can be found in the *FutureQuals Assessment Principles for Emergency Response Ambulance Motorcycle Riding Qualifications* within the full qualification specification.

Component Specifications

Component 1: Principles of Routine and Emergency Response Ambulance Motorcycle Riding

Component Reference Number: J/651/4906

Level: 3
Credits: 7
GL: 40 Hours

Component Summary

This Component assesses the knowledge and understanding required to prepare, ride and manoeuvre ambulance motorcycles under both routine and emergency response conditions, including relevant legislation, pre-riding checks, navigation, the effects of adverse conditions, safety systems, and human factors.

Required Reading

In support of delivering this Component, FutureQuals recognises the use of the current edition of the following publications as source reference tools:

- *The Emergency Ambulance Response Driver's Handbook* - initiated by the Driver Training Advisory Group (DTAG), endorsed by the Association of Ambulance Chief Executives (AACE) and published by Class Professional Publishing*
- *Motorcycle Roadcraft*: *The Police Rider's Handbook* (2025 edition), The Police Foundation - endorsed by the National Police Chiefs' Council (NPCC), Police Scotland, Association of Ambulance Chief Executives (AACE), Driving Road Safety (IAM), College of Policing, Chief Fire Officers Association (CFOA) and the Royal Society for the Prevention of Accidents (RoSPA), and published by The Stationery Office (TSO).
- *The Official DVSA Guide to Riding the essential skills,* Driver & Vehicle Standards Agency
- The Highway Code - https://www.gov.uk/guidance/the-highway-code (updated October 2025).

*Centres may use either the 2025 Version 2 edition of The Ambulance Driving Handbook (4th edition), provided the associated corrections are made, or the 2026 Version 2 reprint. Whichever version is used, it must be used alongside the current FutureQuals ERAD® Suite: L3CERAMR Legal Exemptions Guide.

Learning Outcomes and Assessment Criteria

Learning Outcome - The Learner will:	Areas Covered:
1. Understand the responsibilities of an ambulance motorcycle rider, current legislation, and riding and driving regulations	Ambulance motorcycle rider responsibilities
	Consequences of disregarding legislation
	Routine and emergency response exemptions
	Incident management
	Complying with legislation and regulations
2. Understand the purpose of completing ambulance motorcycle vehicle daily inspections and pre-riding checks	Types of ambulance motorcycles used
	VDI legal requirements
	Pre-riding checks
3. Understand procedures for riding on single carriageways, dual carriageways, and motorways	Types of roads
	Types of motorways
	Using the hard shoulder
	Breakdowns procedure
	Types of road furniture
	The Highway Code traffic signs
	The Highway Code traffic signals
	The Highway Code road and vehicle markings
	Emergency response ambulance motorcycle positions
4. Understand the use of ambulance motorcycle steering, braking, transmission, and acceleration systems	Countersteering and weight transfer
	Linked brakes
	Braking considerations
	Static and mobile brake tests
	Tyre grip trade-off
	Manual/electric motorcycles characteristics
	Economical and progressive riding
	Acceleration sense, engine braking and smooth acceleration
5. Understand the system of motorcycle control	System of motorcycle control phases
	System of motorcycle control advantages
	Types of hazards
	TUG
	Forward planning, anticipation, and observation
	Sacrificing road position
6. Understand the principles of cornering	Considerations when approaching a bend
	Speed for negotiating bends
	Cornering forces
	Balance/cornering factors
7. Understand the principles of overtaking when riding an ambulance motorcycle under both routine and emergency response conditions	Overtaking, passing on the left and filtering
	Ambulance motorcycle performance in overtaking
	Routine conditions overtaking considerations

	Emergency response conditions overtaking considerations
8. Understand the principles of manually parking and manoeuvring ambulance motorcycles	Manually manoeuvring or parking considerations
	Manually manoeuvring or parking safety precautions
9. Understand how vehicle safety systems aid in maintaining ambulance motorcycle stability and control	Types and causes of skids
	Avoiding skids
	Ambulance motorcycle safety systems
	Passive and active safety aids purpose
	Passive safety aids considerations
10. Understand how human factors and actions contribute to becoming a better rider	Road traffic collisions human factors
	Conflict situations
	Reducing hostility
	Stress coping strategies
	Decreased alertness causes
	Impact of fatigue
	Techniques when affected by fatigue
	Goals for Driver/Rider Education (GDE)
11. Understand the effects of riding an ambulance motorcycle during the hours of darkness, and procedures for riding in a range of weather conditions	Preparing to ride during darkness
	Dealing with dazzle
	Darkness and poor weather speed perception
	Riding in different weather conditions
12. Understand emergency response ambulance motorcycle riding practices	Emergency response exemption considerations
	Emergency response risk assessment
	How audible/visual warnings facilitate safe progress

Component 2: Class 1 Routine and Emergency Response Ambulance Motorcycle Riding

Component Reference Number: K/651/4907

Level: 3
Credits: 8
GL: 80 Hours

Component Summary

This Component assesses the knowledge, skills and understanding required to ride a Class 1 (DVLA Category A) ambulance motorcycle under both routine and emergency response conditions.

Required Reading

In support of delivering this Component, FutureQuals recognises the use of the current editions of the following publications as source reference tools:

- *The Emergency Ambulance Response Driver's Handbook* - initiated by the Driver Training Advisory Group (DTAG), endorsed by the Association of Ambulance Chief Executives (AACE) and published by Class Professional Publishing*
- *Motorcycle Roadcraft*: *The Police Rider's Handbook* (2025 edition), The Police Foundation - endorsed by the National Police Chiefs' Council (NPCC), Police Scotland, Association of Ambulance Chief Executives (AACE), Driving Road Safety (IAM), College of Policing, Chief Fire Officers Association (CFOA) and the Royal Society for the Prevention of Accidents (RoSPA), and published by The Stationery Office (TSO).
- *The Official DVSA Guide to Riding the essential skills,* Driver & Vehicle Standards Agency
- The Highway Code - https://www.gov.uk/guidance/the-highway-code (updated October 2025).

*Centres may use either the 2025 Version 2 edition of The Ambulance Driving Handbook (4th edition), provided the associated corrections are made, or the 2026 Version 2 reprint. Whichever version is used, it must be used alongside the current FutureQuals ERAD® Suite: L3CERAMR Legal Exemptions Guide.

Learning Outcomes and Assessment Criteria

Learning Outcome - The Learner will:	Areas Covered:
1. Be able to comply with current legislation, and riding and driving regulation at all times	Complying with The Highway Code
	Complying with legislation and regulations
2. Be able to carry out pre-riding checks and inspections	Carrying out a VDI
	Carry out a pre-riding check
	Completing correct documentation for vehicle checks and reporting defects
3. Be able to implement procedures when riding on multi-lane carriageways	Anticipating other drivers' speed
	Anticipating other drivers' reactions and behaviours
	Joining/exiting multi-lane carriageways
	Riding on multi-lane carriageways
4. Be able to use ambulance motorcycle controls	Ambulance motorcycle position steering techniques
	Stability when braking
	Engine braking
	Economical and progressive riding
	Using acceleration sense
5. Be able to use the system of motorcycle control to approach and negotiate hazards	Approaching/negotiating hazards under routine conditions
	Approaching/negotiating hazards under emergency response
6. Be able to negotiate corners and bends when riding an ambulance motorcycle	Left/right-hand bend positioning
	Adjusting bend speed
	Negotiating bends
7. Be able to overtake when riding an ambulance motorcycle under both routine and emergency response conditions	Overtaking opportunities
	Single/three-stage overtake
8. Be able to park and manoeuvre an ambulance motorcycle at low speeds	Ambulance motorcycle parking
	Ambulance motorcycle manual manoeuvres
	Maintaining stability at low speeds
	In-line, fend-in, and fend-off positioning
9. Be able to manage situations and human behaviour	Responding to drivers' behavioural changes
	Managing confrontational behaviour
	Coping strategies for stress
	Managing distractions under routine and emergency response conditions
10. Be able to ride an ambulance motorcycle during the hours of darkness	Preparing to ride during darkness
	Techniques for managing dazzle
	Emergency warning equipment during darkness

	Managing fatigue during darkness
11. Be able to ride under emergency response conditions	Using audible/visual warnings
	Using emergency response exemptions
	Emergency response conditions exemption justification
	Emergency call re-categorisation manoeuvring
	Reflecting on own emergency response riding practice
12. Be able to use and respond to signals	Using available signals
	Responding to other road users' signals
13. Be able to navigate and use communication equipment when riding under routine and emergency response conditions	Using routine/emergency response navigation aids
	Responding using communication equipment

Enquiries

Contact Us

Any enquiries relating to this qualification should be addressed to:

Future (Awards and Qualifications) Ltd
EMP House
Telford Way
Coalville
Leicestershire
LE67 3HE

Tel: **01530 836662**

E-mail: AO@futurequals.com
Website: https://www.futurequals.com

Feedback

Your feedback is very important to us. We're always open to suggestions for enhancing and improving our services, products and systems.

Please email us at AO@futurequals.com or call us on 01530 836662.

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